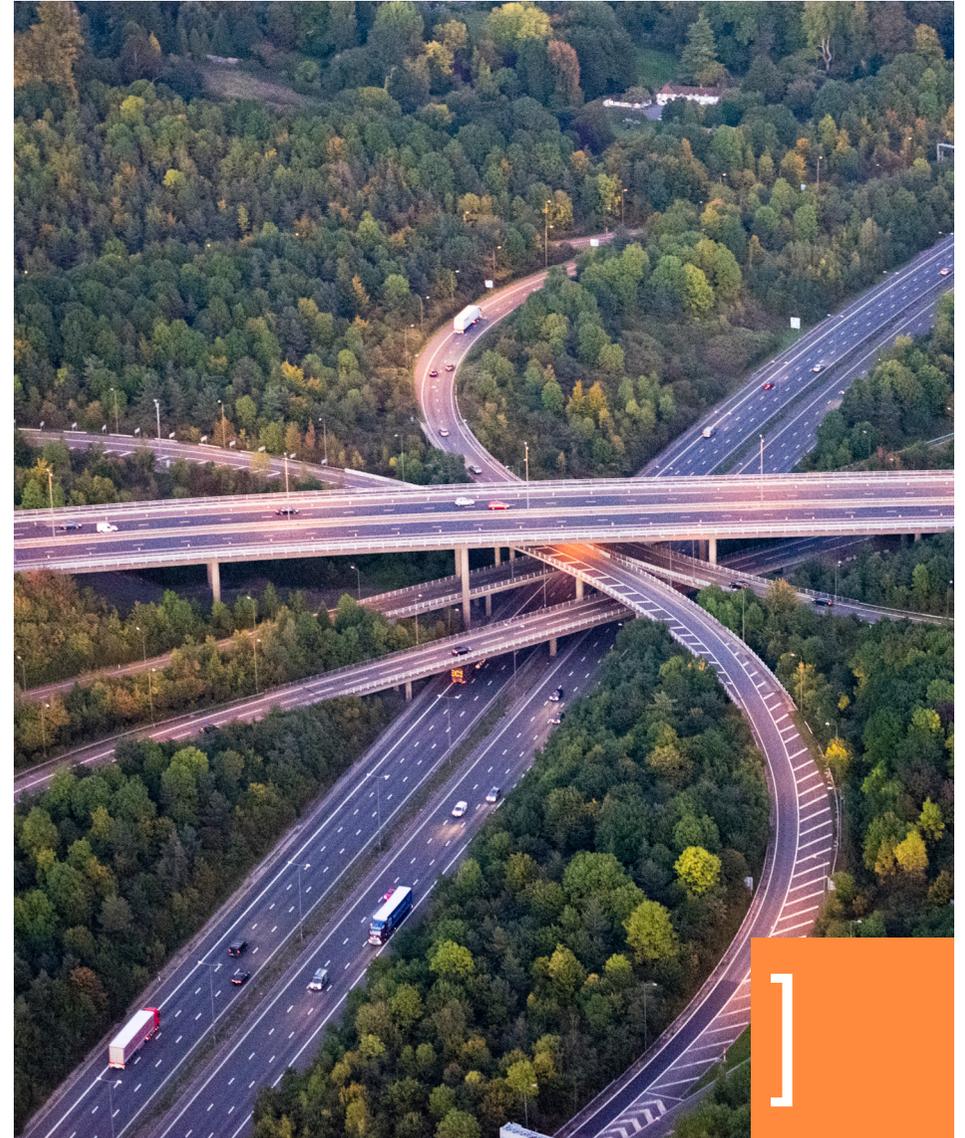


# CIVICA

## [ TranSend

Accelerate your fleet and  
optimise your journeys

The unique platform for fleet & delivery  
management





## Keep vehicles moving and deliver responsive services with TranSend

Fleet and delivery managers tell us that their biggest challenges stem from maintaining vehicles to legal standards, minimising vehicle downtime, ensuring safety and controlling operating costs.

This is now more challenging than ever as resource shortages continue to grow and road regulations evolve at pace. Meanwhile, customers expect better, faster, always-on services. In order to remain competitive, organisations need to work smarter, do more and deliver better services. TranSend helps you to manage your operations proactively, so you can act fast and manage these demands.

TranSend is the only fleet, delivery and route planning solution that's been created to futureproof your operations – to help you maximise vehicle availability, manage deliveries efficiently using the most cost-effective route.

Using the cloud, TranSend allows you to work from anywhere. You can manage your team, drivers, third party suppliers and keep customers up-to-date with the latest delivery information using one platform. With instant access to your performance data, you'll prioritise resources better and rectify defects quickly to boost efficiency and drive down costs.

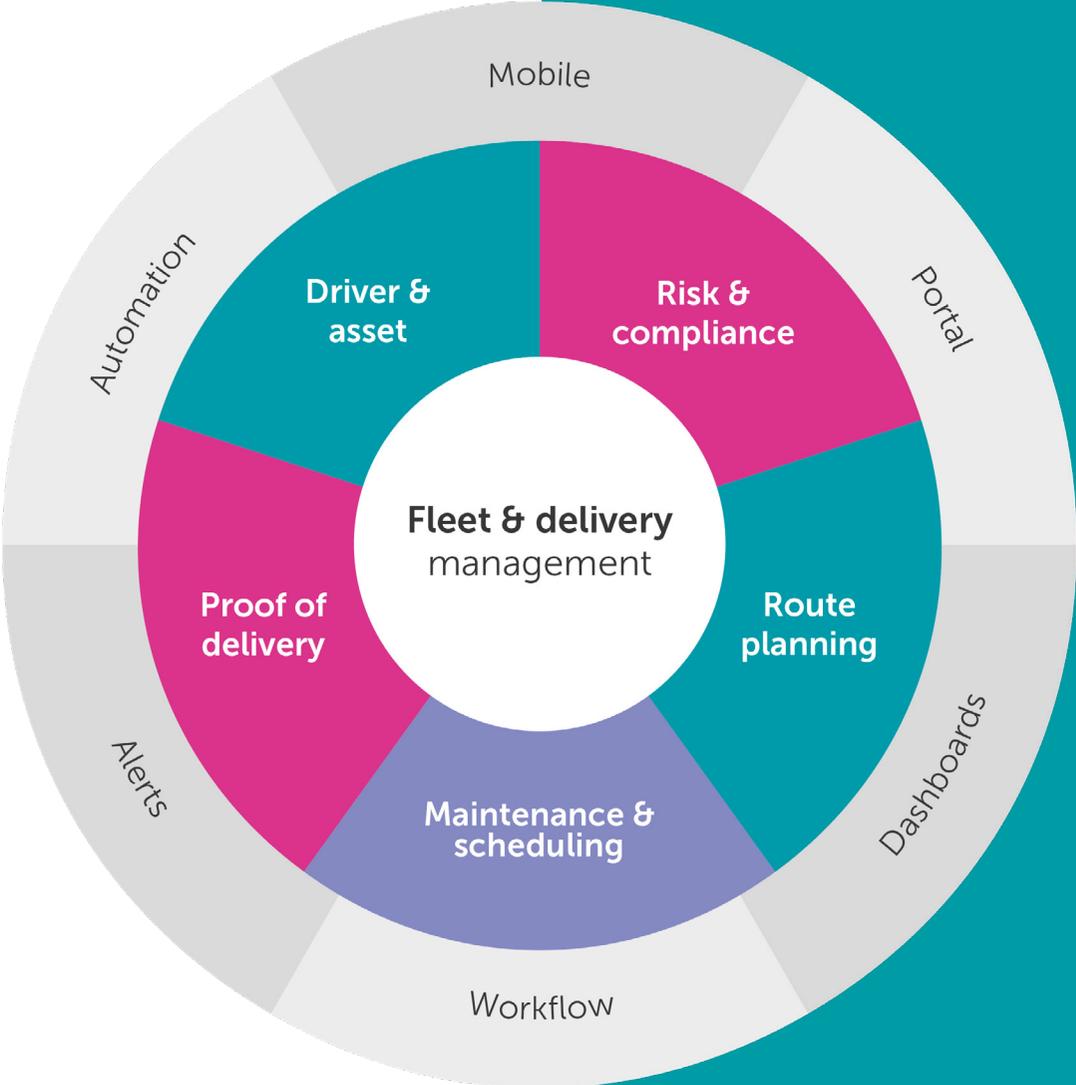
With TranSend, you'll manage compliance with ease and optimise every journey. You'll keep vehicles roadworthy and protect your drivers, empower employees with the right tools for the job and deliver better services for your customers.

**“ As a growing business, managing a larger distribution operation has been made easier by using TranSend.”**

Gary Mitchell  
Distribution Manager  
Cormar Carpets

# TranSend - the unique platform for fleet & delivery management

We build smart software to deliver better and faster outcomes for you and your customers. Using a single platform will help you manage everything you do.



# All your business needs in one platform

Using cloud software, you'll boost your operations with the right assets for the right job - delivering great customer service, while meeting your own objectives.

## Fleet management

keep your fleet compliant and on the road

TranSend allows you to capture data accurately to save time and effort. You'll have a single view of all your assets including real-time vehicle statuses, maintenance schedules, fuel and whole life vehicle costs. With better data insight and using automation, TranSend simplifies fleet and compliance management, helping you to minimise vehicle downtime, improve safety, save costs and keep vehicles moving.

## Electronic proof of delivery (ePOD)

keep track of your deliveries, at all times

It gives you complete visibility and control of your deliveries, helping you save time, boost productivity and improve customer satisfaction. You can specify driver instructions for each delivery to provide consistent services whether you're using internal, new or agency drivers. Using any device, your team can capture indisputable proof of delivery data and update customers instantly, reducing claims and speeding up invoicing to improve cash flow.

## Route planning

keep mileage down to reduce costs

The faster, cheaper and easier way to plan routes. It automatically selects the most cost effective route to save time and costs, while maximising driver and vehicle resources. You can match the right resources based on vehicle capacity, on-board equipment and driver skills — to the needs of each delivery. With access to real-time data, you'll be able to make last-minute route changes, create ad hoc collections, and keep customers informed about the latest ETAs.

“ TranSend has greatly improved our processes. It gives us complete visibility of the working day, helps us monitor jobs effectively, and has increased our ability to make decisions.

The system is very robust – we don't have downtime. It just works!”

Mark Coleby  
Service Director  
Hughes

# Driving fleet and delivery operations forward

TranSend helps you proactively manage your fleet and delivery operations to maximise productivity and drive down costs.

## Complete visibility

Having real-time view of your operations allows you to maintain consistent services and keep costs under control. TranSend gives you complete visibility so you can respond faster such as booking in vehicles that need urgent repairs or identifying non-deliveries and notifying customers immediately.

## Make compliance easier

It makes it easier to maintain assets to legal standards, on time. It automatically generates live schedules of events that require minimal user administration, helping to reduce risk, maintain compliance and ensure fleet assets are available when you need them.

## Any device, from any location

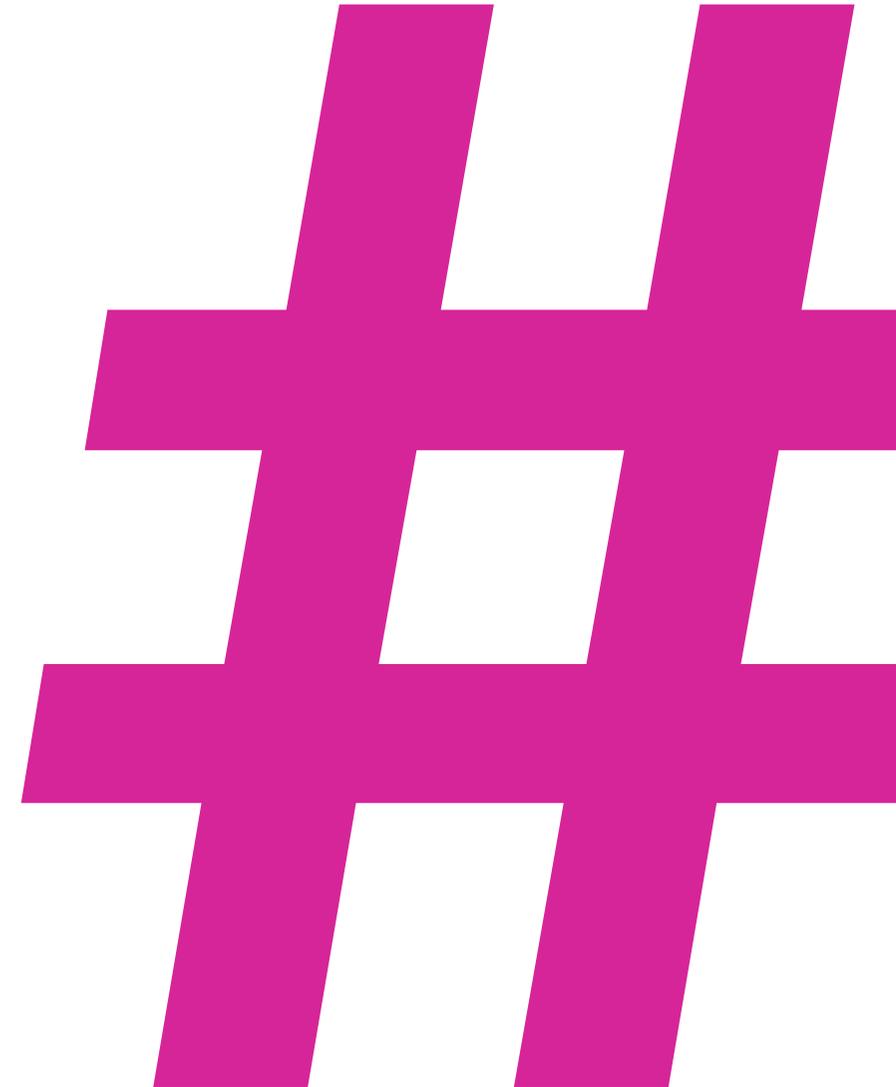
You and your team can access the information you need whether you're working in the workshop, delivering goods or working from home. And wherever you're working, you can update TranSend directly, with no need to rekey or upload data.

## A sustainable future

Plan ahead with TranSend. Reduce your carbon footprint and running costs with better fuel management and effective route planning. Calculate total life cost per asset with ease to identify cost saving opportunities. This will also help you make informed decisions about moving to electric vehicles.

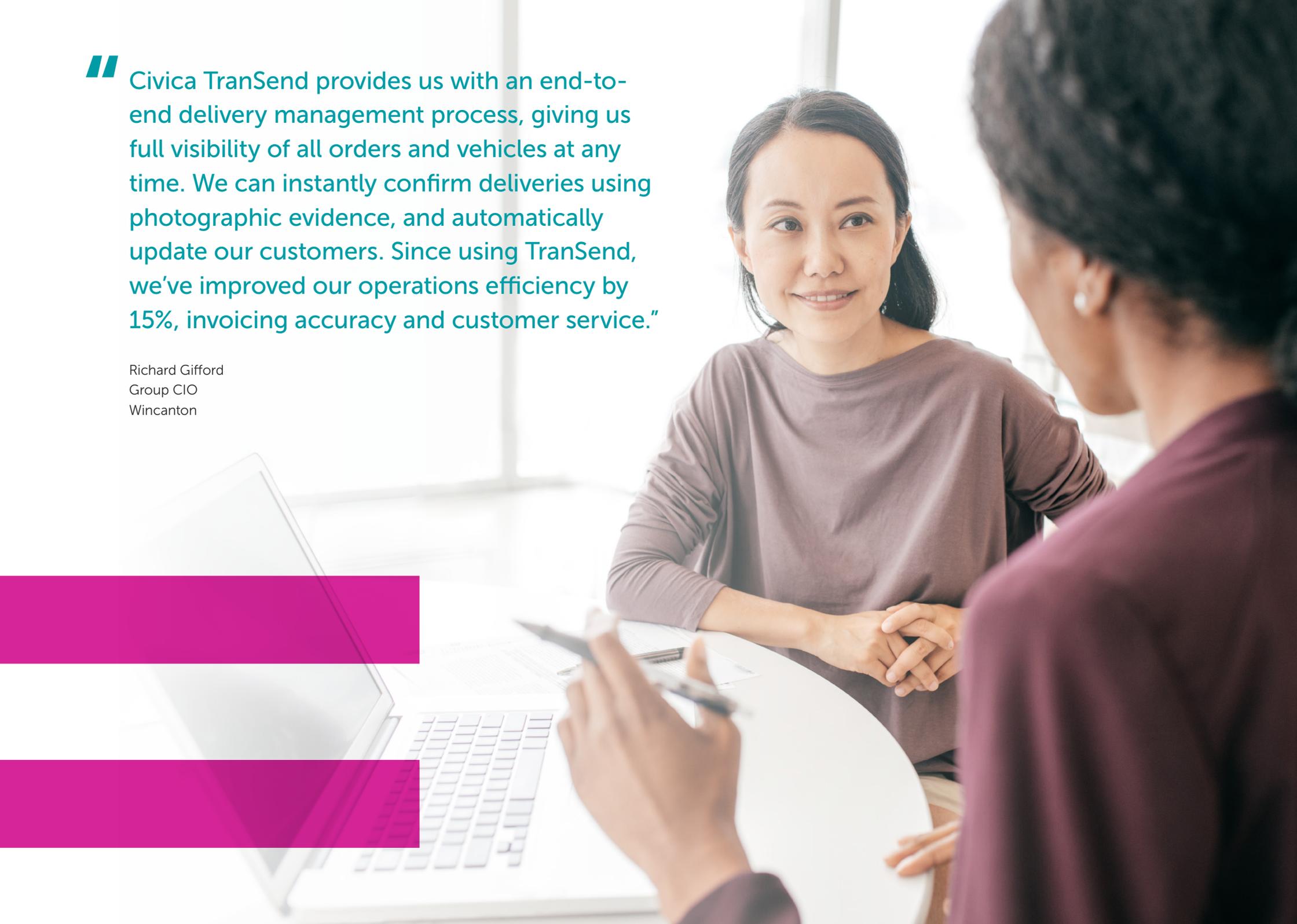
## Better collaboration

An integrated platform allows different departments to work more seamlessly as one team, reducing effort and administrative delays. Supporting you to deliver more responsive services to customers and getting vehicles back on the road faster.



“Civica TranSend provides us with an end-to-end delivery management process, giving us full visibility of all orders and vehicles at any time. We can instantly confirm deliveries using photographic evidence, and automatically update our customers. Since using TranSend, we’ve improved our operations efficiency by 15%, invoicing accuracy and customer service.”

Richard Gifford  
Group CIO  
Wincanton



# TranSend - a 360 degree view



## Single view

Put information at your fingertips and get access to your data fast



## Data capture

Use any device to capture information to save time and drive productivity



## Always connected

Stay connected with your team, drivers, suppliers and customers at all times



# Benefits of TranSend

TranSend will deliver benefits throughout your organisation, including:

## Everything in the one place

Manage your fleet, asset maintenance, proof of delivery and route planning in one place to make everyday operations run more smoothly.

## In the cloud – quick to set up; easy to expand

With TranSend cloud software, you don't need to worry about infrastructure or hosting, updates, or providing costly remote access solutions for mobile workers.

## Agile and always on

Work from anywhere. The freedom to access TranSend from any location or device supports home or blended working, boosting productivity.

## Data at your fingertips

Access your data in an instant, supporting you to make important decisions quickly while ensuring data integrity with secure storage.

## Making it work for you

TranSend integrates with third party solutions such as Enterprise Resource Planning (ERP), Order Management (OMS) and Warehouse Management (WMS) to help you work more efficiently.



# Civica by numbers

250+

Customers use our systems

2m

Fleet assets managed

15m

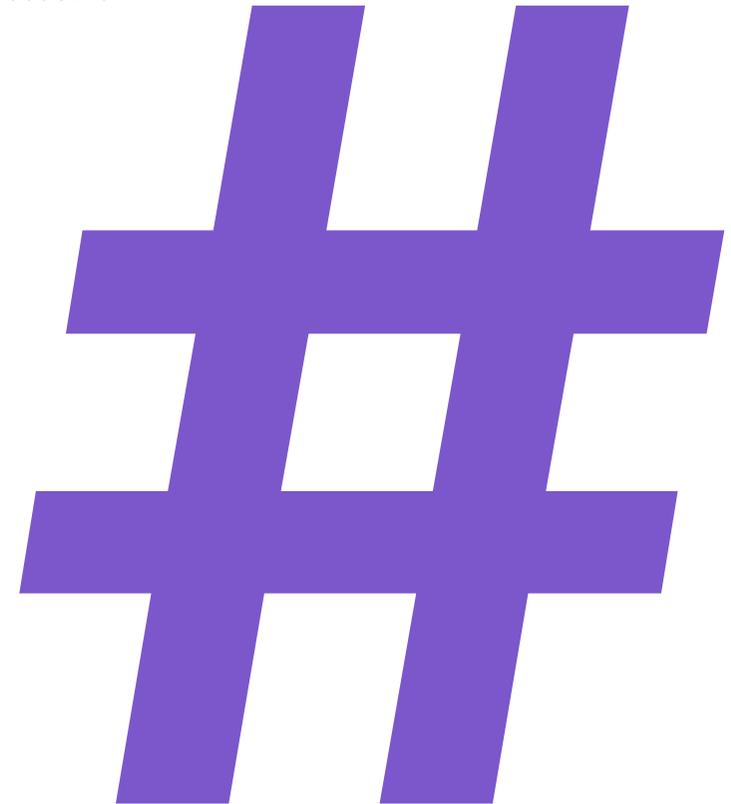
Deliveries supported a year

35+ yrs

Of sector experience

## Smart software to build a sustainable fleet & delivery operation

We help over 250 organisations manage 2 million fleet assets and 15 million deliveries a year. TranSend puts all your fleet and delivery performance data in one place and provides critical capabilities to help you and your teams be as efficient, productive and effective as possible.



# CIVICA

## Accelerate your fleet and delivery management with TranSend

To find out more and book a demonstration email [transport@civica.co.uk](mailto:transport@civica.co.uk)

**INVESTORS IN PEOPLE™**  
We invest in people Gold

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