

Schedule of Processing: Civica Occupational Health (August 2025)

Schedule 1 - Details of processing	
Subject matter of the Processing	Providing Occupational Health service management.
Duration of the Processing	For the duration of the contract.
Nature of the Processing	Disclosure by transmission, Retrieval, Alignment or combination, Recording, Collection, Storage
Purpose of the Processing	To provide Occupational Health service management.
Categories of Personal Data (including special categories of data, where applicable)	Government Identifiers; Employment Information; Health; User Account Information; Contact Information; Sensory and Electronic Information; Personal Identification; Racial or Ethnic Origin; Health Insurance Information
Categories of data subjects	Customers and clients (including their staff)
Information security standards	In accordance with ISO27001 security controls

Schedule 2 - Authorised Sub-processorsTable 1 - Civica corporate group sub-processors

Sub-processor name	Sub-processor location	Processing Activity
N/A		

Table 2 – Civica's other sub-processors (as applicable)**Customers Located in the United Kingdom**

Sub-processor name	Sub-processor location	Processing Activity
Cronofy Limited	United Kingdom	Scheduling
IBM UK Ltd	United Kingdom	Hosting
Twilio Inc	United States	Messaging

Customers Located in the European Union

Sub-processor name	Sub-processor location	Processing Activity
Cronofy Limited	Germany	Scheduling
IBM Germany GmbH	Germany	Hosting
Twilio Inc	United States	Messaging