

Utility Cloud

On-the-go functionality for employees and citizens

Increase productivity and reduce the number of trips to your utility office.



Accessible anywhere

Give your staff the same mobility as your citizens and adapt to their needs. With Utility Cloud, you can securely log on and work from home, the office, or in the field--anywhere with internet connection.

Field accessible

Travel light with a portal specifically customized for field employees. Eliminate the need for bulky equipment or paper and pen. Receive and complete service orders from the field without an extra trip to the office.

Increased productivity

Reduce administration time by automating manual tasks. By providing real-time access to updated information, you can reduce the workload on clerks to re-enter the information once a service order is completed.

Account details are managed by the citizen, eliminating the need for office administration to create or maintain payer's account details.

Simplified customer experience

Citizens can pay from the comfort of their own home 24 hours a day. Utility Cloud is web-based and mobile responsive, meaning content will easily adapt to the size of the device whether it be a laptop or smart phone.

View bills, make payments, update user information and see a history of previous activity at any time, anywhere. Encourage timely payment with the ability to pay online.

Holistic data at your fingertips

Utility Cloud reports provide a single view of data by integrating with other Cloud ERP products. Trust your data is the most accurate, up-to-date information available.

Less stress for your IT

Utility Cloud is a managed service, eliminating the need for expensive servers. Software updates are automatically installed so you experience zero down time.

Why choose Utility Cloud?

- Reduce trips to the office by receiving and completing service orders in the field
- Increase productivity by removing the need for clerks to re-enter information
- Web-based access gives citizens the freedom to pay their bills online
- Empower citizens to be more self-sufficient with their data, reducing administrative tasks
- Leverage a single view of your citizens' data for reporting
- Eliminate maintenance costs for on-site servers.

