

Authority Utility

Cut your reporting time in half

Save time, enhance productivity and improve customer service with a user-friendly solution.



Simplified reports

Spend less time on reporting and focus on your strategic goals. Using custom reports allows you to extract valuable data to help make decisions that improve services, reduce costs and enhance productivity. Plus, it reduces residents time in making utility payments. You will save time by:

- Accessing the data source in one simple click
- Quickly exporting data to multiple formats, including XML, CSV, PDF, Excel, Word, and TIFF for a more presentable format.

Easy to process delinquencies

Manage the internal shutoff process with advanced write-off capabilities. It allows the user to write off an entire account's balance at once, instead of one invoice at a time.

Automated meter calculations

You can connect with automated meter reading tools with the option to assign any number of meters to a service. Simplify billing using a single meter's consumption to calculate multiple accounts bills.

Versatile billing

You can bill in any meter arrangement with color coded proofing grids and edit other screens straight from the grid. Allowing you to:

- Bill for an unlimited number of services
- See trends and patterns of citizens' utility consumption
- Print bills with images and graphics
- Reprint a copy of a past bill in its original format, even if the template has been changed
- Improve accuracy of your bills with advanced proofing tools.

Keep detailed records

Customer information is easy to maintain, as they move between accounts. Keeping track of your residents, landlords and owners will help you to improve collections and provide a better service.

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Since going live, we can run our daily reports in **less than half the time** it previously took to do this."

Laura Brown, Finance Director,
City of North Canton

Why choose Authority Utility?

- Automate manual processes to save valuable time
- Improve staff productivity and maximize resources by moving to online payments
- Boost revenue by automating processes with web payments, lockboxes, or direct debit
- Better decision making with customized reporting
- Quickly identify and fix data anomalies
- Assign tasks using workflows to improve internal communication.

