

CIVICA

FreightPac

Revolutionising the freight industry







Delivering an innovative cloud solution to manage all aspects of the freight carrier business including forwarding services, customs accounting and other modules providing improved outcomes.

Our cloud software for the logistics industry helps organisations who want to improve integration for better communication and performance. We provide the right tools to increase efficiency resulting in higher profitability in your operations and better customer experience.

Civica's smart solution enables you to increase productivity without compromising performance. It minimises data correction, delays and rejection of cargo, leading to cost reduction.

The flexible platform allows you to select the modules required for your organisation to reduce labour-intensive workflows, have clear control of the supply chain and efficient customs clearance in Singapore. Lastly, all of your valuable data will be safely stored in the cloud and can be accessed offsite and online at any time.

## Modules

- ▶ Forwarding services
  - Imports
  - Exports
- ▶ Customs
- ▶ Accounting
- ▶ CRM
  - Order Management
  - Autorating
  - Sales Quotation
- ▶ Webtrack
  - Online Shipment Tracking
  - Online Order Tracking
- ▶ Workflows

## Benefits

### ▶ Configurable product

We work around your organisation's needs to help your performance

### ▶ Customer Engagement

Improved customer experience through efficient quotes and order management

### ▶ Compliance

Up to date compliance with customs requirements and reporting

### ▶ Paperless

Improved visibility and reduced wastage, environment friendly

### ▶ Increased efficiency

Reduces manual effort through intelligent automation

### ▶ Expert Support

Support team with deep knowledge of the industry

## Features

- ▶ eForms and workflow
- ▶ Enhanced document security and compliance
- ▶ Systems integration & customised applications
- ▶ Tracking system for orders & shipments
- ▶ Customs, warehouse & cartage workflows
- ▶ Integrates with **Customs ICS**, **Sea cargo Air** Cargo messaging, **Customs IMD** lodgments
- ▶ Integrates with **COLS**, **COLS LRN** automatically saves against job, **AQIS direction** automatically uploads against job
- ▶ Live updates of ETA's, available dates, container info such as transshipment details, discharge from vessel
- ▶ Ability to split PDF documents

"We have automated our business processes, enhanced customer experience and reduced costs by using FreightPac. It has replaced manual error-prone tasks with intelligent automation, intuitive workflows and automated customs handling, helping run all aspects of our business."

John Antoniou  
ITM CEO

## Civica by numbers



Supporting essential services for more than  
**90 million people**



Producing  
**17 years**  
unbroken growth



**4,700**  
Employees



**98%**  
Customer retention



**10 Countries**



What ever your priorities are, Civica can help

For more than 40 years we've been delivering business critical software for the public sector and regulated markets in a number of geographies globally.

To find out more and book a demonstration please

email [sales@civica.com.sg](mailto:sales@civica.com.sg)

 [www.civica.com](http://www.civica.com)

 [@civicaPty](https://twitter.com/civicaPty)

 [@civicaasiapacific](https://www.instagram.com/civicaasiapacific)

 [linkedin.com/company/civica-pty-limited](https://www.linkedin.com/company/civica-pty-limited)

© Copyright Civica Group Limited 2019. All rights reserved.