

The Carelink Suite

An end-to-end **client management solution** that drives efficiencies and supports a client focused workforce to provide better care outcomes.

This solution manages all aspects of the client life cycle in one integrated system, ensuring your team are in the right place, at the right time, with the right information.

"Frees our staff to complete those day-to-day administrative tasks easily and efficiently which in the long run saves us money and allows staff to provide more assistance to our participants."

Craig Bolton, IT Manager
Multitask

The Carelink software suite enables your organisation to increase efficiencies by providing access to client data and supporting case management, rostering and resource management, award interpretation, budget and finance tracking and integration with third-party HR, payroll and reporting systems.

The core platform, CarelinkPlus, has evolved over time to accommodate the dynamic needs of care providers, with the addition of cloud-based applications to extend the functionality of this integrated client management system.

This solution enables your organisation to focus their time and efforts on tasks that will ultimately have a greater impact on improving the level of care provided to people in our communities.

This end-to-end solution benefits your clients as they receive a reliable and individualised service, as well as your team, who are provided with a well planned roster and accurate up-to-date information to improve productivity and efficiency.

Main benefits:

- ▶ **Improved efficiency and reduced operating costs**
- ▶ **Improved employee experience through digital engagement**
- ▶ **Accurately record and report on data**
- ▶ **Security confidence with cloud ready solutions**
- ▶ **Accessibility of information with a centralised repository of data**

This solution eliminates spreadsheets and paper-based forms, removes duplication of work and supports remote workers, providing your organisation with a central repository of data that is accurate and accessible across multiple devices.

Cloud-based applications for remote workers help to accurately and securely track time and attendance and manage rosters. The ability to access information in the field, leaves more time to focus on improving care outcomes for clients.



Reduces costs



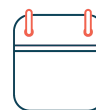
Manages compliance



Improves efficiencies

Over

500,000



hours are rostered each week in **CarelinkPlus**

