

CarelinkGo

Time and Attendance App

Connecting the mobile workforce with client data and shift information in the field and on the go.

"CarelinkGo frees our staff to complete those day-to-day administrative tasks easily and efficiently, which in the long run saves us money and allows staff to provide more assistance to our participants."

Craig Bolton, IT Manager
Multitask

Main benefits

- ▶ **Real-time data input** - Accurately capture time and attendance from care workers in the field
- ▶ **Accessibility with offline capabilities** - access to data without an internet connection
- ▶ **Increased client engagement** - more time to focus on the client
- ▶ **Added efficiency and data accuracy** - instant access to up-to-date client and shift information.

Accessing information

CarelinkGo connects the mobile workforce with client information and rosters in the field. Care workers can log in, set reminders, check alerts and tasks, view documents, add notes, complete forms and start and end shifts, right from their smart device.

This intuitive application captures time and attendance in real time, and allows care workers to monitor goals, access service location maps, capture client signatures, and sync with CarelinkPlus on the go.

With real-time integration, your team will have up-to-date information in the field, providing efficiency and peace of mind.

Paperless processes

The move to a digitalised solution will not only reduce inefficiencies that come from duplication of work and data entry, but also reduce the environmental impact of a paper-based system.

This app removes the need for paper timesheets and forms by allowing care workers to use their smart device to complete these administrative tasks. The information is then integrated into the CarelinkPlus database, creating a seamless digital process.

CarelinkGo is compatible with both Android and iOS devices supporting a BYOD or corporate supplied device program.

Mobile technology in the workplace

Smart devices have had a huge impact on our personal lives, and the opportunities and benefits of using these devices in our professional lives is growing rapidly.

More and more organisations have been embracing the use of mobile applications to increase productivity and streamline their business processes.

Technology is transforming the way we work and there are many benefits that can be found in introducing the use of mobile apps to replace paper-based processes.

Civica have developed CarelinkGo to support the rapidly growing use of mobile technology in the community care workforce. The app has both intuitive navigation and optional in-built tutorials to help facilitate the learning process.

With an expanding range of features, the CarelinkGo application is allowing community care workers more time to focus on providing better care outcomes.

Estimated saving of over

17,000 hrs

of **office administration**
time per annum

