

# CarelinkCloud

## Hosting and Managed Services

Optimise your Carelink solution with our expert cloud hosting and managed services team.

### Main benefits

- ▶ **Assured security** - globally recognised safeguards in place to protect your data
- ▶ **Increased efficiency** - in-house teams can focus on higher value activities
- ▶ **Centralised point of contact** - dedicated managed services team
- ▶ **Peace of mind** - scheduled database upgrades and disaster recovery

### Why are organisations moving to the cloud?

The number of organisations that are embracing cloud computing as their preferred hosting platform is growing rapidly. CarelinkCloud provides community care organisations with the flexibility for their employees to complete tasks in CarelinkPlus from any location with a connection to the internet. This means your team will no longer be restricted to their office.

Cloud hosting offers many benefits including enhanced data security and a proactive approach to maintenance. You can reduce the time and effort spent on backups and disaster recovery as these processes are now made easy with cloud hosting.

### How is CarelinkPlus cloud ready?

CarelinkCloud has been designed to enable deployment and access to the Carelink suite via a secure cloud platform (SaaS). This allows your employees to access CarelinkPlus from any web-based browser.

By hosting your Carelink solution in the cloud, you can replace upfront capital infrastructure expenses with low variable costs that scale with your organisation; no longer needing to plan for, or procure, servers and other IT infrastructure.



Managed Services



Cloud Hosting



Peace of Mind

### How can CarelinkCloud benefit you?

Our managed services offering provides ongoing configuration, maintenance and recovery via a dedicated managed services team. This service provides reassurance that your solution is being managed by a team of specialists.

Your organisation can utilise optional system administration functions and have the flexibility to choose the service delivery model that suits your requirements.

CarelinkCloud transforms the way your data is managed. Efficient delivery of outcomes and expectations will be maximised for users, allowing your organisation to adopt updated business models quicker and without the capital costs of the past.

CarelinkCloud is the ideal add-on to your CarelinkPlus application. Our specialists will ensure the end-to-end accountability of the software, so that you can better enable your employees to focus on providing care.

### Key features

- ▶ Carelink **system administration**
- ▶ Scheduled database **upgrades**
- ▶ **Monitoring** and alerts
- ▶ Backups and **disaster recovery**
- ▶ **Security** management