

# CarelinkAir

## Web-based Forms and Rostering

**Enabling the mobile workforce involved in planning and delivering care to stay connected in the field.**

"CarelinkAir enables us to meet our documentation requirements in the most efficient way possible, to allow more time to support our vulnerable children and young people."

**Meagan McLean**, QA Officer,  
KARI

### Main benefits

- ▶ **Improved productivity** - increased efficiencies with digitalised processes
- ▶ **Data accuracy** - real-time information input for mobile employees in the field
- ▶ **Increased flexibility** - web-based app that works on any device with an internet connection
- ▶ **Enables improved client engagement** - employees are better equipped to focus their time on the client.

### Digitalised client management

CarelinkAir enables employees to undertake tasks in the field that are currently processed in the office. Client information and data can be fed back in real time, without duplicating data entry from paper-based forms.

Care workers can view client information, add notes and reminders, capture signatures, attach documents, access and update rosters, and complete web-based forms, reducing the time needed in the office. This application is fully integrated with CarelinkPlus in real time and can be accessed via the web on desktop, tablet and smart phone devices.

### Improved efficiencies

Community care organisations have saved countless hours of office administration time by implementing CarelinkAir. Having the ability to view, capture and update client information remotely allows organisations to reduce costs and improve productivity.

### Rostering in the field

Case Managers and Coordinators can manage client and employee rosters via CarelinkAir, giving mobile workers the flexibility to focus on client engagement and the freedom to provide better care outcomes.

Care workers can create, update/edit, cancel and duplicate shifts from their smart device. With an intuitive calendar view, the rostering module has brought a large portion of the rostering functionality from CarelinkPlus onto a web-based platform.

This means rosters can now be managed outside of the office, providing reassurance to employees that they will be in the right place, at the right time, with the right information.

### App Features

- ▶ **Dashboard** - easy access to a customisable layout of useful widgets
- ▶ **Workflows** - the ability to build in various actions to occur based on how a form is answered
- ▶ **Client Records** - Access to up-to-date client information with real-time CarelinkPlus database integration.



**Rostering  
Functionality**



**Digital Form  
Management**



**Information  
Accessibility**