

# CIVICA



Payble™

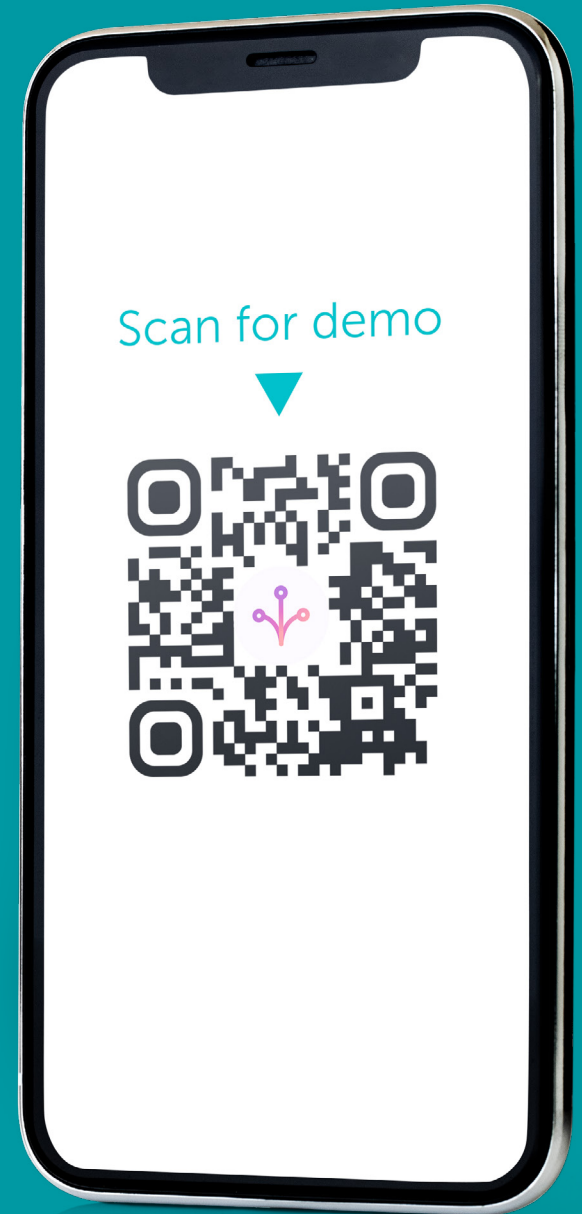
## { World's first citizen-centric revenue optimisation platform.

We seamlessly merge improved revenue outcomes with outstanding customer payment experiences.

The platform:

- Delights customers by delivering a modern, flexible and optimised payment experience
- Efficiently minimises manual workloads for administration and customer service teams, allowing Council to deploy teams to higher-value tasks
- Delivers remarkable cost savings on transaction and processing fees through intelligent payment routing

See a demo of the Payble system yourself by clicking or scanning the QR code.



# { How Payble can help your organisation:

## Before Payble

Today customer payments need multiple staff to:

- Process paperwork
- Reconcile receivables and ABA files
- Create payment plans
- Field customer enquiries
- Follow up on arrears



## Eliminate manual work

With Payble all customer payments are:

- Processed digitally
- Synced to Authority
- Receive reminders for all upcoming and missed payments

## Before Payble

Older methods like BPAY, Australia Post & direct debit:

- Have a sizeable cost
- Require significant manual work from your staff to operate
- Are displayed as a first choice option even if cheaper (and sometimes free) payment methods are available



## Reduce costs

With Payble:

- Help customers select a payment option that is most cost effective for them and your organisation
- Reduce costs associated with inbound contact center activity, sending letters, debt collection and more

## Before Payble

Paying bills today is difficult for customers to:

- Deal with clunky or paper based direct debit forms
- Enter details again every time they receive a bill
- Find alternative payments method to a debit card



## Improve customer satisfaction

With Payble:

- All bills can be paid in 3 taps from any mobile device
- Complex payments are made simple with helpful instructions and customised walkthroughs
- Customers can easily activate installments or a payment if accepted by their biller

{ Fully integrated to Authority from

# CIVICA

For more information email

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