

Getting to know Authority Altitude

Authority Altitude, enabling Australia and New Zealand's local government organisations to operate easily and efficiently. Allowing you to focus on the changing needs of your employees and citizens, while building stronger communities.

The pedigree and evolution of over 25 years of Authority development. Authority Altitude features **enhanced usability** achieved by collaboration with end-users involved in our comprehensive co-design program, **alignment with your strategic direction** through our strong industry research and executive engagement activities - while showcasing **enhanced functionality and stability** with a strong focus on **integration and Cloud technologies**.

The tools to create stronger and supported communities, all while increasing efficiency and reducing overheads.

Integrated

Authority Altitude plays nice with others, featuring strong integration with your other systems where required.

Software as a service (SaaS)

Realise the full benefits of SaaS including a simple release process, scalability, reduced costs and more.

Best practice processes and pre-configuration

Authority Altitude is developed in collaboration with end-users in councils, we utilise a co-design development methodology to find the common best practice approaches to activities, reducing the effort taken to do them.

Flexibility, mobility and ease of use

Authority Altitude is browser based, featuring a range of connected mobile applications making this our most intuitive and easy to use version of Authority by far.

Stability and sustainability

Our team has 25+ years experience developing Authority to support Local Government organisations across Australia and New Zealand. We have combined our history with an increasingly collaborative design methodology to deliver a stable and sustainable solution that you can rely on well into the future.

Cloud-based and future proof

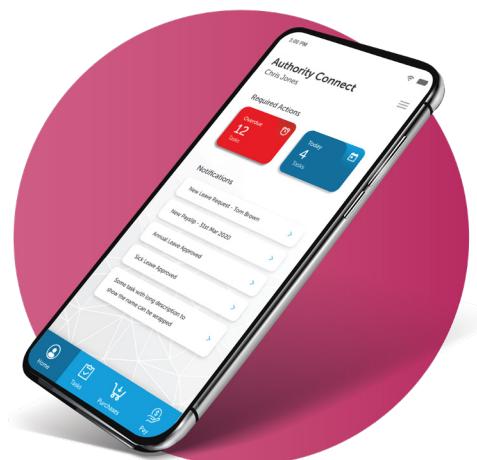
Authority Altitude is cloud-based to ensure that no matter what future technology comes along, we can help you maintain relevance for the ever-changing needs of your citizens.

Reduced Cost

Reduce your total cost of ownership through the use of the Cloud, removing the necessity for laborious maintenance or hardware. We can also work with you if you prefer an on-premise solution.

Secure

We leverage Microsoft Azure as the global leader of cloud security and preferred vendor of the Australian Signals Directorate, utilised by Defence, Federal and State Governments.



Compatible with the Authority Connect range of mobile apps.



Authority Altitude

the evolution of over 25 years supporting ANZ local government

Manage your operations and communities efficiently and effectively, including:

Customers (Citizens)

- ▶ Name and Address
- ▶ Receipting
- ▶ Electoral Roll
- ▶ Customer Request Management
- ▶ Facilities Bookings

Revenue

- ▶ Debt Recovery
- ▶ Liquid Waste Billing
- ▶ Rates
- ▶ Special Rates & Charges
- ▶ Utility Billing
- ▶ Waste Billing

Systems

- ▶ Registers

People

- ▶ Payroll
- ▶ Positions
- ▶ Personnel
- ▶ Skills
- ▶ Training
- ▶ Recruitment
- ▶ Salary Packages
- ▶ Employee Reviews
- ▶ Issue Management
- ▶ Workplace Health & Safety

Assets

- ▶ Asset Register
- ▶ Fleet
- ▶ Maintenance Management
- ▶ Asset Financials
- ▶ Strategic Asset Management
- ▶ Works

Regulatory

- ▶ Animals
- ▶ Infringements
- ▶ Inspections

Land

- ▶ Property
- ▶ Certificates
- ▶ Cemetery Management

Development

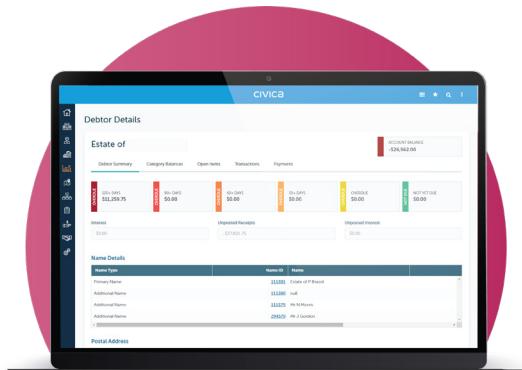
- ▶ Applications
- ▶ ePlanning
- ▶ Online Applications

Reports

- ▶ Pre-Defined
- ▶ User-Defined
- ▶ Ad-Hoc

Finance

- ▶ Accounts Payable
- ▶ Accounts Receivable
- ▶ Bank Reconciliation
- ▶ General Ledger
- ▶ Contracts
- ▶ Inventory
- ▶ Loans



Start the conversation with Civica:

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Have you read our latest research in collaboration with the University of Technology Sydney: Institute of Public Policy & Governance?

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