

# CIVICA

A woman with dark curly hair, wearing blue scrubs, is looking down at a tablet computer she is holding with both hands. The background is blurred, showing other people in a clinical or hospital setting. The lighting is soft and focused on the woman and her device.

## { Civica Dox Charts

---

Electronic Medical Records that seamlessly integrate with existing systems to streamline healthcare operations, enhance patient care, and save costs.

# CIVICA

Civica Dox Charts seamlessly integrates with existing patient administration systems, electronic pathology tools, financial management platforms, and human resources management software. The software's integration capabilities allow healthcare providers to streamline operations and enhance patient care without disrupting their current workflows.

The software simplifies hospital operations by generating and sending electronic discharge documents to My Health Record repositories and other healthcare providers. The software's synchronisation capabilities and rules-based automation eliminates the need for data re-entry and ensures complete medical records.

Civica Dox Charts is also clinical coder-friendly, allowing small to medium-sized hospitals and clinics to manage revenue better through faster and more precise billing processes. Additionally, the software offers flexibility in record-keeping by allowing a hybrid system that can use a mix of paper or electronic forms for electronic medical records.

By implementing Civica Dox Charts, healthcare providers can simplify accreditation, improve the quality of patient care, and achieve long-term cost savings.

## Why choose Civica Dox:



Streamline operations without investing in new systems or disrupting existing workflows with seamless integration



Speed up billing processes to improve revenue management with user-friendly clinical coder features.



Deploy the record-keeping method that best suits your needs with flexible options that cater to varying hospital and clinic requirements.



# CIVICA

## Benefits:

### Safer patient-data management:

Civica Dox Charts enables healthcare providers to manage patient records digitally, reducing the risk of data breaches and unauthorised access.

### Completely automates scanning:

Civica Dox Charts automates medical record scanning, reducing manual processes. One mouse click scans 100+ forms and documents from multiple patients across several admissions into the records in two minutes - a unique and patented technology of Civica Dox Charts.

### Improves workflows and reduces care delays:

Civica Dox Charts helps to improve workflows with auto-generation of the correct paper forms e-forms, discharge documents, and even creates labels for pathology specimens or third-party documentation according to the hospital's rules.

### Reduces administrative and premise costs:

Civica Dox Charts reduces administrative and premise costs by streamlining processes, eliminating paperwork, and minimising the need for physical infrastructure through web-based computing.

**Improves efficiency:** Civica Dox Charts allows for streamlining of various hospital departments, such as in-patient care, out-patient care, and emergency services, consequently identifying areas for improvement and resource re-allocation.

## Integrates with existing software:

Civica Dox Charts integrates easily with existing software such as Laboratory Information Management Systems (LIMS), allowing seamless data transfer between solutions and ensuring complete patient records.

**Ensures complete patient records:** Civica Dox Charts consolidates data from various sources, meaning data from laboratory tests, imaging, and clinical notes can be accessed by authorised hospital staff at any time, ensuring that all patient information is up-to-date.

**NSQHS v2 compliant:** Created and tailored for the Australian market, Civica Dox Charts meets the National Safety and Quality Health Service (NSQHS) standards, ensuring that hospitals provide safe and effective care.

## Technical features:

- 1 | Streamlines data management and improves communication between healthcare systems.  
Seamlessly integrates with various systems and protocols, such as DICOM, HL7, XML, Secure Messaging, and eRx for electronic prescribing.
- 2 | Features robust encryption, authentication, and authorisation protocols to ensure data security.
- 3 | Offers multi-language support and various technical support options for optimal user experience.
- 4 |



Cut clinical forms cost by **81%** with EMR



Save **32%** on printed forms with EMR.



Lower emergency length of stay (LOS) by **22.4%** with EMR's quicker access to pathology results.



Improve emergency department efficiency by **21.5%** with EMR implementation.

Reference: "Pulse+IT Magazine - Australian eHealth and Health IT News." Pulse+IT Magazine, 21 Feb. 2017, <https://www.pulseit.news/australian-digital-health/queensland-boasts-of-early-wins-for-digital-hospital-iemr-on-mars/>

Reference: Victorian Department of Health and Human Services. (2020). Compendium of EMR benefit measures. Retrieved from <https://www.health.vic.gov.au/sites/default/files/migrated/files/collections/research-and-reports/e/compendium-of-emr-benefit-measures-aug-2020.pdf>



02 8324 3000

## Let's continue the conversation

With over 30 years of sector experience, we're committed to putting people first and continually improving outcomes for citizens. We are building on over 22 years of solid year on year growth, and our digital technologies are already trusted to deliver better outcomes for over 90 million worldwide. Through our commitment to turning ideas into action, we help over 2.5 million professionals deliver the public services of the future every day.



02 8324 3000

