

# CIVICA

Transforming the way you work

## Authority Connect Actus

### Latest update to our task management mobile app for Civica Authority

Actus allows you to browse/  
open/download - **application,**  
**register, customer request,**  
**facilities booking,** and **cemeteries**  
tasks from Civica Authority for  
completion in the field.

Use your mobile phone or a tablet  
to get easy access to all tasks  
assigned to you, anywhere at any  
time.

### Purpose Built for Local Government

# Authority Connect: Actus

The latest version of the Actus mobile app for Authority helps improve efficiencies by giving your team members real-time, mobile access to tasks.







You may already be familiar with Actus, and managing tasks within Authority from a mobile device, but we've been doing work behind the scenes to help you get even more from this latest release.

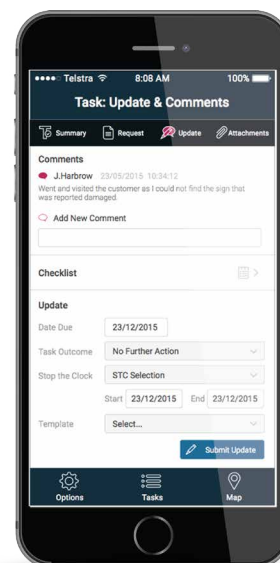
We're here to assist councils on their digital transformation journey, and we understand that the efficiencies achieved through mobile access to Civica Authority are front of mind to Authority Users.



- ▶ **Mobility** - Mobile task Manager, view and shortlist immediate tasks.
- ▶ **Usability** - Intuitive User Interface provides latest updates on tasks. Tap on contacts to call, close customer requests instantly, get confirmation alerts before sign out.
- ▶ **Efficiency** - Open task detail view from map, plan routes accordingly, rerouting based on task status/completion.
- ▶ **Immediacy** - Easily update status with pictures, reports and comments in real-time.

## What's new?

-  Close customer requests
-  Tap a contact to make a call
-  Complete a document checklist
-  Download overdue tasks
-  Open task details from a map
-  No limit on number or size of attachments



If you have any questions or would like to arrange a demonstration of **Authority Connect - Actus 2.0** please contact your Account Manager or email us at [LGenquiries@civica.com.au](mailto:LGenquiries@civica.com.au)