

Civica Cloud

The Civica Cloud is specifically designed for the needs of government and regulated entities. With over 30 years experience in the public sector, the Civica Cloud delivers a number of benefits to our customers.

Mitigate risk, increase security, reduce costs, access expertise, and increase efficiency by hosting Civica and partner applications in the secure Civica Cloud

- ▶ **Reduction in resource and infrastructure costs**
- ▶ **Increased security and reduced risk**
- ▶ **Flexibility and scalability**
- ▶ **Stability**
- ▶ **Access to application and cloud experts**
- ▶ **Disaster recovery**
- ▶ **Predictable recurring monthly resourcing cost**
- ▶ **Maintain control and ownership of your data**

For all layers of government, security and compliance concerns are seen as key barriers to migrating critical applications to the cloud.

That's why we have the Civica Cloud

Civica and partner applications, managed and supported by Civica application and cloud experts. Secure managed cloud infrastructure certified to the highest standards.

The Civica Cloud solution is a stable, secure, resilient, shared, private, public or hybrid cloud infrastructure with disaster recovery and tailored SLAs.

More than

80%

of local government leaders said cloud-based applications and services would be responsible for reshaping councils and how they operate in the period up to 2025



The changing landscape for local government in Australia and New Zealand
(Civica report in collaboration with UTS:IPPG)



Security



Scalability



Expertise



CIVICA

Civica Cloud



Security

We're fully compliant when it comes to holding local government data, with servers in geographically and climactically stable locations.

We've been working with local government across Australia and New Zealand for over 40 years, our systems are 100% compliant with government data regulations, and hold the latest security accreditations.



Scalability

Why buy a swimming pool to hold a bucket full of water?

Civica's Cloud allows you to scale your use based on exactly what you need, when you need it. Save on unnecessary infrastructure costs with the instant capability to scale up or down usage as required.



Expertise

Who better to host and manage Civica applications and provide expert support?

Our people are not only experts in cloud, but in our own applications, and the needs of government and regulated entities. You can rely not just on our local team but our global team of cloud experts who manage Cloud offerings across Australia, New Zealand, the United Kingdom, Singapore and the USA.

Six reasons to consider Civica Cloud

1. Risk



In an environment of enhanced cyber security threats, safeguarding your data is paramount, and we understand the sensitivities of government data in particular. Civica's Cloud offers a point to point for enhanced connectivity without performance degradation caused by internet contention.

Civica's servers are all in geographically and climactically stable locations, so if there's a natural disaster or physical attack on your systems, you're covered.

2. Resources



Removing the need for expensive assets and in-house expertise, Civica's Secure Managed Cloud gives you the freedom to leverage our modern and stable infrastructure to achieve your goals.

With the ability to scale up or down services based on your requirements, while offering a predictable monthly cost, we aim to take the headache out of resourcing.

3. People



Our locally based team are experts in local government data, the cloud, and our applications. We're always happy to work with you to achieve best practice when it comes to hosting your applications and data.

4. Compliance



With Secure Managed Cloud, solutions are hosted in our own secure Australian data centres and offer a choice of SLAs. Our Tier III data centres are certified as:

- ISO 27001, ISO 9001, ISO 14001, SSAE 16/ISAE 3402 SOC 1 Type 2, PCI-DSS and members of the Australian Government DC Facilities Supplies panel standards

5. Accountability



Once you've made to the decision to go with the Civica Cloud, Civica becomes accountable to deliver a smooth and efficient service, rather than handing the reigns over to you to manage your own systems.

Having our team responsible for your systems also helps with issues caused by single user error in cases where organisations have a single person, or small team, responsible for their systems.

6. Simplicity



Perhaps the most important point of them all, we're here to make your day to day operations easier.

We provide this service to take away risk, hassle and unpredictable costs, in order to help you get the most out of our applications.



CIVICA

Start the conversation with Civica



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