Next generation school management solution

Delivering better outcomes
Civica is a market-leading specialist in software, technology, and ICT services for education providers and institutions. We work with over 6,000 schools, colleges, TAFEs, and libraries helping to bring about improved teaching, learning, and administration for the benefit of students, teachers, and the wider community.
The Civica Education Suite (CES) brings together essential information management and teaching tools to provide a foundation from which to drive school improvement and efficiency.

This includes all the information required by teachers, administrators, caregivers and students in one simple to use interface that can be accessed anytime and anywhere.

Our Software-as-a-Service (SaaS) approach also means that there is no software for you to install and manage, which ensures your team concentrates on running the school or schools, and delivering an outstanding educational experience to your community.
Civica Education Suite: A complete software and service solution for schools and systemic groups

CES shifts the focus from school admin to teaching and learning

Civica Education Suite is designed to save you time, improve data integrity and transparency, and consolidate information for users to work more effectively and efficiently. It provides curriculum staff with comprehensive information and intuitive tools to support teaching and learning in the classroom.

Reduces risk, reduces overheads

Civica can help you safely take advantage of the cloud whilst transforming your IT security and performance. Our fully managed SaaS offering means that you can be confident that your critical data and applications are kept up-to-date, secure and protected at all times.

With CES we offer you:

- ISO27001 certified systems and process
- Delivered from Civica’s Australian data centres
- High levels of availability, security and performance

The choice is yours

With every Australian school using software to complete some or all of their school management processes, we understand that there is no one-size-fits-all approach. Our modular design you can pick and choose the modules from CES to address your own specific requirements. CES is built to grow with you, whether you’re a single institution or a large group of schools.

CES also offers full interoperability via APIs and SIF AU agents to transfer information to and from other products that you want to use.

A single source of truth

Civica’s Central Person Store (CPS) provides schools with the ability to track all individuals (staff, students, caregivers etc) throughout their educational journey and eliminates data duplication.

When used across a group of schools, automated student transfer processes reduce data entry and enable information to be shared between schools. This functionality provides schools with comprehensive and accurate information across all stakeholders.

Modular and flexible
40 years of Australian experience

Civica’s educational expertise has evolved from the development, implementation and support of five different school management solutions, deployed across Australia over the last 40 years. Our experienced team, located right around Australia, work with you to deliver the right solution that fits your specific school needs.

Data driven insights

The vast richness of information collected in the Civica Education Suite empowers schools to evolve through data driven analytics and insights.

Civica Education Suite makes data and insights accessible in several ways:

1. Pre-built standard reports for all schools
2. Custom reports built to your specific school’s requirements
3. An ad hoc report writer for school users who want to create private or shared reports on the fly
4. A BI tool providing interactive dashboards and tools to help schools and systemic groups to interrogate and monitor their data quickly and easily.
The Next Generation Education Solution

3rd party integration & SIF

Debtor management

Incident management

Teacher tools

Academic reporting

Learning management

Timetabling

Site
Central Person Store
– The heart of the solution

Our CPS core solution, combined with our own unique database design, delivers a flexible system which can be scaled up to cater for Australia’s largest education bodies.

The Civica Education Suite is a person centric system, ensuring that you have one core person record for each individual in your community. Our tools help you maintain this unique person record, allowing you to tailor your approach to each individual.

For students, a rich and informative profile is developed as they progress through their education and move between schools. This will both empower your teachers and save staff precious time when they personalise their approaches to each student.

Enterprise benefits for students
This design also caters for students who wish to attend multiple schools at the same time. This is increasingly important as specialist schools offer courses which may not be available at the student’s local school.

Enter information once, use it everywhere
The Civica Education Suite is designed so that you enter data once, and it is available where you need it, when you need it.

This principle is also supported by other systems which benefit from data that your staff have already entered into the Civica Education Suite. With modern APIs using the widely adopted SIF AU interoperability standard, data can also be shared with other SIF AU ready systems.

Civica Education Suite is your single point of truth, and it automatically keeps all of your other SIF AU ready systems up to date.

Enterprise benefits for staff
For administration staff in systemic groups or jurisdictional systems, student and caregiver records can be made instantly available when students transfer and enrol at a new school. For teachers, it means that they can understand the particular needs of each student quickly and easily.

Enterprise benefits for caregivers
For caregivers, our system design facilitates access to information through a single portal, regardless of how many children they care for, and which schools they attend.

This wealth of easily accessible information will attract them back to your portal on a regular basis.

Greater flexibility for teachers

Enterprise benefits for caregivers

Only enter data once
“Civica Education Suite is your single point of truth.”
“Civica manages the infrastructure on your behalf, leaving you free to manage your organisation and deliver the best possible experience to your school community.”
Cloud solutions to fit every school

Security to count on

Civica provides critical business software to education, state and local government, health providers, police forces and numerous other sectors around the world. Our systems hold vast amounts of Personal Identifiable Data (PID) and they must be secure and protected at all times.

Civica understands this responsibility and will deliver and manage the technology on your behalf using the SaaS model.

Time and money saving

Our SaaS solution will reduce your infrastructure costs and provide a secure, resilient, scalable environment that Civica will manage on your behalf. This leaves you free to manage your organisation and deliver the best possible experience to your school community.

Australia-wide support and expertise

As the largest supplier of school management systems in Australia, our helpdesk teams, business and data analysts, trainers and project managers cover every state and territory.

From the outset, our teams will consult with your organisation to understand your success criteria, and what we need to do to ensure a successful project.

Personalised approach to each school

Our data centres are based in Australia and accredited under ISO 27001 information security management system.

With over 90% of data breaches occurring because of human error, we recognise that best practice needs to be regulated across our business, as well as our data centres. As a result, you can be rest assured that our education business operation is also accredited under both ISO9001 and ISO27001.

Civica service concentrates on protecting the confidentiality, integrity and availability of your data, delivering 99.95% availability of service 24 hours a day, 7 days a week, 365 days a year.
Testimonials
from customers

The partnership with Civica, coupled with the committed and capable members of my team, enabled a very cost effective migration and implementation which also provided learning and development opportunities for department staff. The end result has been the smooth delivery of a very complex project with little or no disruption to schools and students.

Satpinder Daroch, Chief Information Officer, Northern Territory Department of Education

We believe that better technology provides a better overall learning experience for students and teachers. It is critical that we provide and maintain solutions that help our school meet our broader strategic goals. We work closely with Civica to ensure we’re at the forefront of sustainable technology innovation and continue to modernise the classroom experience.

Mr Philip Cartwright, Business Manager, Peter Moyes Anglican Community School

We were looking for a modern web based enterprise application as we look after multiple schools right across the Northern Territory. It was very important for us to have a system that was user friendly and featured a single database that was able to simplify security, reporting, data warehouse integration and system administration for our school system.

Jeremy Howley Manager Research and Development Catholic Education Northern Territory
Specialised software solutions

Civica Education Suite provides:

- Teacher Tools
- Timetabling
- Academic Reporting
- Finance
- Billing
- Administration
- Library Services
- Analytics
- Learning Management
- Jurisdictions
- Parent Portal
- Digital Transformation

Refer to individual module flyers for additional information.
Start the conversation and get in touch with Civica

If you would like to know more about Civica and our Education Services, please speak to your Civica Account Manager or contact us.

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