CIVICA

Carelink Suite

Supporting your teams in delivering better community care to clients

Carelink Suite comprises several products - CarelinkPlus, the back-office software for end-to-end client management from rostering to payroll. CarelinkGo, the smartphone application for on-field care workers, CarelinkAir, web-based case management software, and CarelinkConnect, suite of APIs.

Carelink Suite software enables your staff to focus on delivering better care across the aged, disability, mental health, children, and family services care sectors by significantly automating operational processes. Empower your remote workers with access to information they need, when they need it, wherever they need it by utilising the functionality of CarelinkAir and CarelinkGo.

Client data, case management information, rostering, resources, award interpretation, budgeting, and financial tracking in a few clicks using CarelinkPlus.

Customise Carelink Suite to your team's needs, reduce financial and operational costs. Third-party HR, payroll, and reporting systems can also be integrated into your Carelink Suite solution using CarelinkConnect.

Why choose Carelink Suite:

Capture data to support remote work and streamline community care services

Reduce time spent on paperwork with secure cloud-based apps

Get near real-time client and staff data and make more informed decisions

Key features:

- Elimination of duplicated processes
- Supports straightforward accreditation process
- Adopts paperless environment for internal processes
- Reduced administration burden for on-field and care workers
- Robust regulatory compliance through comprehensive documentation

"We specified the whole Carelink Suite – CarelinkPlus, CarelinkGo, and CarelinkAir, and plan to play to their unique strengths to achieve every productivity gain possible for our organisation."

Peter Day ,Business System Implementation Manager, Guide Dogs NSW/ACT

350k
clients managed using Carelink Suite products

1/5
community care providers use Carelink Suite to delivery better care

800+
hours saved per month using one centralised system

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