

Business Process Analysis

Achieve business process optimisation to enhance business performance & efficiency

Business Process Alignment (BPA) helps to identify inefficiencies in workflow and provide a gap analysis between current business processes and the best practice use of Authority. By implementing a strategic change process plan, organisations can achieve improved processes and better business performance while capitalising on benefits of Authority.

Increased Efficiency

When business processes are aligned with the strategic goals of the organisation, it leads to increased efficiency. Employees can work together more effectively, and resources can be allocated more efficiently.

Increased Agility

By aligning business processes, it becomes easier to respond to changes in the market or the business environment. This can help the organisation stay competitive and adapt to changing circumstances more quickly.



Reduced Costs

BPA can help identify areas where costs can be reduced, leading to more efficient use of resources and increased profitability.

Enhanced Collaboration

Business process alignment can help foster collaboration and communication between different departments and teams within the organisation. This can help break down silos and encourage the sharing of knowledge and best practices.

Why use Civica's BPA to review your processes?

- Optimal alignment between business processes and Authority best practice
- Early engagement and participation with users (change management)
- Critical process changes are identified and planned prior to Training and Go-Live
- Extensive interaction and knowledge transfer
- Agreed-upon actions are embedded in change and project management plans.

150+

local authorities
use solutions
from Civica

Learn more:
[civica/BusinessProcess](https://civica.com/BusinessProcess)

Contact email:
LGenquiries@civica.com.au



 civica.com

 [/CivicaAsiaPacific](https://www.youtube.com/CivicaAsiaPacific)

 [@civicaPty](https://twitter.com/civicaPty)

 [LinkedIn.com/civica-pty-limited](https://www.linkedin.com/company/civica-pty-limited)