CIVICA

Authority Connect: Comply

Record evidence and issue on-the-spot infringements with ease, using Authority Connect: Comply
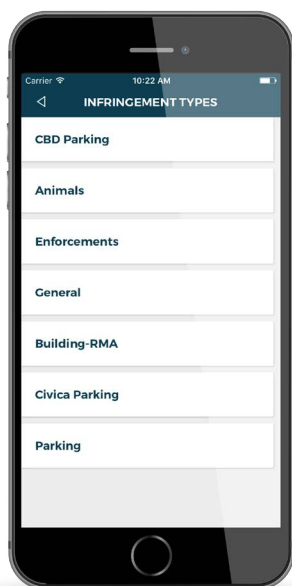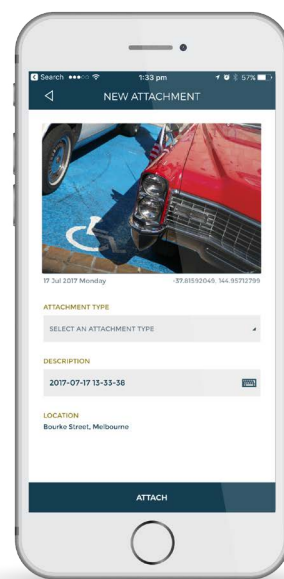
Mobile infringements app for Civica Authority

- ▶ **Easy to use**

- ▶ **Create template infringement notices styled to your requirements**

- ▶ **Issue and print infringement notices on the spot with a compatible mobile printer**

- ▶ **Add audio, video or image files as evidence attachments**

- ▶ **Manage any number of infringement types**

- ▶ **Automatically save GPS location with infringement records**

- ▶ **Role-based access for added security**

- ▶ **Does not require continuous internet connectivity to operate**

Authority Connect: Comply allows processing of infringements while in the field, on a mobile device.

Reducing time and avoiding the risks of double-handling.

Increase Efficiency

Reduce Risk

Optimise Performance

93%

of surveyed respondents said that mobile compatibility would be useful or extremely useful to their organisation*

Seven reasons to consider
Authority Connect: Comply

1. Seamless

Authority Connect: Comply is tightly coupled with the Authority Infringements module. Users can manage and complete infringement processes in the field, with data moving seamlessly to Civica Authority.

2. Fully Customisable

An Administrator can limit the number of attachments an officer can upload; control availability of the printing feature to save costs; customise the complete look/feel and information displayed as per council requirement for infringement notices; and create or edit templates to print infringements.

3. Secure

Authenticate users to access the solution as per their role.

4. Works Offline

Authority Connect: Comply does not require data connectivity to operate in the field. Access and work with the app regardless of whether network coverage is available. Comply submits all data to Authority when it next has access, providing a seamless user experience.

5. Manages any Infringement

Parking, traffic, DFNAA (Animals), littering and more. You can create any number of infringement types in the Authority Infringements module and Comply can support all of them.

6. Captures Visual Evidence

Attach and upload images or video taken from a camera or device storage as evidence with an infringement. Comply allows use of the camera on your device to take photos in app. Images are stamped with date, time and location coordinates, uploaded directly to EDMS and can be viewed in Authority after the sync process.

7. Attaches Audio Evidence/Notes

Record and upload audio messages as evidence with an infringement. Comply allows the use of the microphone in your device to record audio in app.

In our latest report in collaboration with **UTS: Institute of Public Policy and Governance**, 93% of local government respondents indicated that mobile compatibility would be useful or extremely useful to their organisation. **Authority Connect: Comply** is a positive step in the journey to mobility for local government and local authorities.

*Visit **civica.com** to read our report in collaboration with UTS **Changing Landscapes: Digital Transformation - What do local councils need in the digital age?**