CIVICA

Authority Connect Actus

Manage tasks and requests within Civica Authority, on the go.

Use your mobile phone or tablet to get easy access to Authority tasks and requests, anytime and anywhere - even if you don't have access to a network. Actus allows you to search, open, track and complete any CRM, Application and Register task while you are out in the community. It also includes the capability to log a new CRM for proactive work or for allocation of work to other business units.

Enabling field officers to receive and update Authority tasks or workflow actions through a mobile device, without the need to worry about network access.

Work in offline mode

Crucial in remote areas where network access can be an issue.

No need for manual updates

Authority Connect Actus checks for a network connection and syncs all data without any user intervention.

No bulky devices

Leave the laptop behind and work directly from your smartphone, wherever you are.

Update directly within Authority

Tasks are updated directly within Authority, no data imports or migration required.

No need to check for updates

Actus receives updates automatically so you'll always be up to date.

View task information

Including comments, attachments and checklist data.

Plan your day more effectively

By task priority and the location of the work.

Highly configurable

Record information with accuracy and detail.
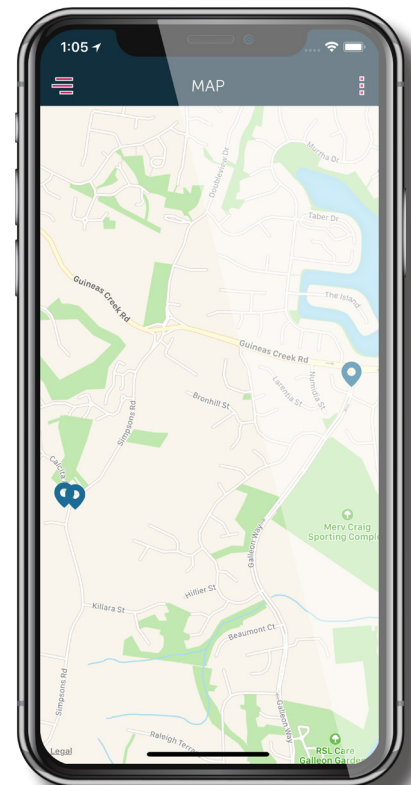
Easily record evidence

Through the ability to easily attach images to tasks.

End-to-end processing

Generate signed documents and send in an email directly from the app.

View document information

Including applicant details, document links and attributes.

Authority Connect **Actus**
the complete mobile task and request management solution

Mobility

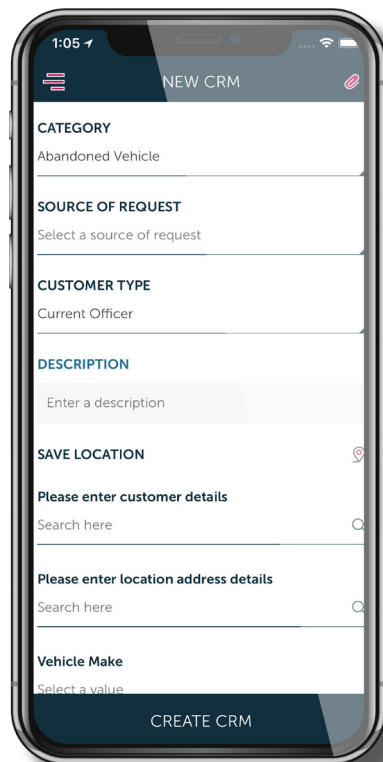Mobile task Manager, view, add and shortlist immediate tasks from your device.

Usability

Easily interact with the app interface for the latest updates on tasks including the latest pictures and records. Tap on a contact to call, close CRM instantly, get confirmation alerts before you sign out.

Efficiency

Open task detail view from a map, plan routes accordingly and reroute based on task status or completion.

Immediacy

Easily update the status of your tasks with pictures, reports and comments in real-time.

Have you read our latest research in collaboration with the University of Technology Sydney: Institute of Public Policy & Governance?

Visit **civica.com** to learn more

Start the conversation with Civica:

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