CIVICA

Reach for the skies

Authority Altitude brings Civica's enterprise local government solution for Australia and New Zealand to the cloud

Civica Authority enables over 150 councils across Australia and New Zealand to drive efficiencies and enable effective service delivery to its citizens. Built in partnership with our customers, the next evolution of Authority - Authority Altitude brings this unparalleled capability to the cloud.

Local government organisations are under constant pressure to meet the ever-evolving legislative demands and changing community needs. This necessitates a fit-for-purpose enterprise solution capable of driving and adapting to council needs.

Authority Altitude includes all the features you expect from a purpose-built local government enterprise management solution, including assets, finance, people, customers, development, land, regulatory and revenue planning. Helping to efficiently manage local government legislative compliance in both Australia and New Zealand, it includes modules that are unique and essential to managing local authorities such as rates and charges, planning and development, electoral roll, utilities and waste billing, animals, infringements and inspections.

Being a Software-as-a-Service (SaaS) cloud solution, Authority Altitude provides complete enterprise local government capabilities, accessible anywhere, anytime from any device. Plus, open APIs allow for easy integration into your IT ecosystem.

LGenquiries@civica.com.au



30 years

of local industry experience and engagement

150+ councils

powered by Civica Authority across Australia and New Zealand

Authority Altitude delivers to Councils:



Best practice processes

Secure and cost-efficient

Realise the full benefits of

including a simple release

the necessity for laborious

maintenance or hardware.

Software-as-a-Service (SaaS)

process, scalability and reduced overheads. Reduce your total

cost of ownership by removing

SaaS solution

Designed in collaboration with end-users, we utilise a co-design development methodology to find the common industry best practice approaches to activities



A flexible and mobile solution

Authority Altitude is browser-based enabling access anytime, anywhere and comes with a suite of mobile applications for access to key functions on the go



Seamless citizen access to council services

Authority Altitude's community portal allows citizens to access council services anytime, anywhere using any device cloud-optimised system



An integrated IT ecosystem

It effortlessly integrates with other software leveraging a suite of industry-standard APIs and the benefits of a cloud-optimised system







