# civica



# Authority 7.1

Authority 7.1 is the most powerful and easy-to-use version of Authority to date.

Developed to help you improve **community engagement**, respond to **the needs and expectations of the changing citizen**, increase efficiencies around the **sustainable provision of infrastructure and services** - while giving your organisation the best platform to implement industry best practice to **attract and retain incredible people**.

### Latest major version upgrade for Civica Authority

- Improved User Interface for a friendlier, more efficient experience every day
- Added structure to processes and data entry to reduce duplication and effort
- Ability to record details in more appropriate locations for ease of access to information

- Better balancing and control of transactions
- Specific programs used for processes rather than miscellaneous journals
- Significantly enhanced reporting for deeper insights around operational efficiencies





# Why upgrade to Authority 7.1?

Here are some of the specific upgrades and new functionality you will experience on Authority 7.1, if you'd like to have a conversation please reach out to us on:

### LGenquiries@civica.com.au



#### Name and Address Register (NAR) Search

Search existing NAR records before being able to add a new NAR record, preventing duplicate entries.



### **Structured Address Formats**

New feature - Address forms only display relevant fields for ease of use and cleaner data entry.



#### New Name and Address Register look and feel

Total update of NAR search and edit to make it easier to use than ever!



#### Name and Address Register API's

All new forms utilise the same NAR APIs available to external providers. This makes the validation process simpler and consistent for internal or external access.



### New Reporting Capability

Migration to Telerik reports allows you to drill down on reports to gain useful and deeper insights about your operations.



### Parcel Ownership and Occupancy

Owner and occupier names are stored against each land parcel for more accurate records.



### Sales Wizard

A new sales wizard program to process a sale of all lots in a rate assessment or property, or to process a partial sale of lots in the property or assessment. Giving you the ability to process partial sales immediately.



# Classifying all transactions as Charging or Affecting items

All rate transactions are now classified as Charging or Affecting transactions to allow the balance of an assessment to be verified by the sum of the balance of charging transactions.









### Transaction calculation proofing

Transaction proof details are now recorded in subsidiary rate tables, (e.g. interest or penalty calculation details) to give you the ability to prove a transaction calculation at any time.



### Specific Programs for each Transaction Type

Specific programs are now used to adjust an assessment's financial position (e.g. Interest or Levy Write-Off, Interim Rates and Rebates). This means all transactions are generated from an appropriate program ensuring use of proper validation rules and balancing into the General Ledger, rather than in miscellaneous journals.

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### Instalment Details retained for all levies

Instalment Details are retained for all levies so a history of amendments is kept and easily accessible.



#### New posting libraries will not allow unbalanced transactions to correct an imbalance

New posting libraries are used by the new programs to ensure unbalanced transactions cannot be entered into the Rates module, for better reconciliation.

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### Mandatory use of an overpayment type

All credit balances are now stored against an overpayment charge code for better reporting and control for refund or receipt reallocations.



#### Use of Work Orders for Income and Expense Accounts

Rate Income and Expense Accounts can now use Work Order accounts for posting rate transactions.

To read our Changing Landscapes series of industry reports created in collaboration with the University of Technology Sydney: Institute of Public Policy and Governance

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# Start the conversation with Civica



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