



Peninsula Health Care transforms contractor management

Mitigating risks for Work, Health and Safety with greater visibility

Peninsula Health Care is the major public health service for the Frankston and the Mornington Peninsula.

It provides care for residents along with a comprehensive range of sub-specialties that include emergency medicine, intensive care, obstetrics and gynaecology, aged care, rehabilitation, oncology, mental health and care in the home.

The challenge

Peninsula Health faced many challenges with how it processed its 150 contractors, with consumption of time and resources being the main issue.

Civica Contractor Management (formerly LinkSafe) has transformed how Peninsula Health operates, streamlining every aspect of how they manage their contractors.

Lydia Schwelling, Office Manager, Peninsula Health Care explains,

"We were keen to streamline and manage the whereabouts of all our contractors. When they signed in and out, to understanding and knowing whether they were fully compliant! Civica's Contractor Management software has transformed how we operate."

The results

"Civica Contractor Management resolved a problem that other companies couldn't. The ease of use of their solution allowed our staff and contractors to adapt quickly. Our contractors came to appreciate they not only had to be fully compliant, but we needed to have greater visibility. Civica Contractor Management has completely revolutionised our workload and management of our contractors," said Lydia Schwelling. "They are a terrific company who are proactive with their support and fully committed to delivering outstanding service."

- 1 Streamline contractor management
- 2 Greater visibility of contractors at all times
- 3 Ease of use allowed contractors to adapt quickly

"Civica Contractor Management has erased the challenging pressures we faced. We now know who is and isn't compliant, and where visitors and contractors are at any given time. It's helped mitigate our exposure to risk around Work, Health and Safety."

Lydia Schwelling,
Peninsula Health Care

Learn more:

civica.com/contractor-management

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