



Delivering confidence and compliance for Deakin University

Keeping contractors, staff and students safe on campus

Spread over six sites, with 60,000 students using more than 3,500 contractors. Safety, visibility and transparency were key objectives for Deakin University.

Through its partnership with Civica (formerly LinkSafe), the University can now act swiftly to ensure all contractors are compliant, qualified and suitable to perform activities they are engaged in across their multiple campuses.

The solution

The University needed a solution to cover the full life cycle of contractor management. From initial prequalification, worker induction and sub-contractor management, safety and compliance checks through to independent sign in on campus. Tracking and ongoing spot checks and up to date compliance with legislative requirements around contractor safety and compliance management.

Before implementing Civica Contractor Management, Deakin University had just over 520 contracting companies registered. In just 12 months, this increased to 2000+ companies who are not only prequalified and ready to work, but also with regular monitoring.

Monitoring includes essential compliance with expiry and currency certifications for insurance

The results

Transparency - prior to implementation Deakin was recording an average 1,000 worker sign ins per week. They've now achieved around 30,000!

Visibility – sign ins are visible in real time so time spent on site can be monitored and matched with invoicing and reporting.

Safety – individual worker inductions have increased by over 1,600 in 12 months.

- 1 300 % increase in worker sign ins
- 2 26% increase in prequalified companies
- 3 53% increase in worker inductions

“Having an integrated platform that brings all components together in a single platform, offers confidence across all aspects of contractor management.”

Emma Dudley, Manager, Safety and Compliance, Deakin University

Learn more:

civica.com/contractor-management

Contact email:

marketing@civica.com.au

