



Prioritising safety for Cotton On in Australia and New Zealand

Creating efficient and effective contractor management and compliance

Cotton On is a great example of Australian retail success stories, known for its fashion clothing and stationery brands.

It has evolved into Australia's largest global retailer with over 1,500 stores in 18 countries and employs 22,000 people globally.

The challenge

Cotton On takes the safety of its staff and contractors seriously. It wanted to ensure its contractors were compliant in every way. By doing that, it eliminated risks and incidents it could control, by improving and understanding who was, and wasn't compliant.

Steve Gibbs, Health and Safety, Self-Insurance Business Partner, Cotton On comments, "Our contractors realise we take safety very seriously and for Cotton On, safety matters. We ensure our contractors are safe and are all aligned to our philosophy around the critical importance of safety.

Cotton On engaged with Civica (formerly LinkSafe) to create effective and efficient management of contractors, their compliance and certification.

The solution

According to Gibbs, Civica Contractor Management was chosen because it effectively delivered confidence around whether their contractors' documents had been viewed and accepted.

"Reporting is simple, it allows us to go straight to the contractor and make sure their documentation is up-to-date and fully compliant.

Civica has been extremely supportive and shown to be not only proactive with their support, but their responses have been rapid and timely. It's been a rewarding process to see our contractors across Australia and New Zealand compliant."

- 1 Efficient management of contractors
- 2 Reduce risk of incidents
- 3 Confidence in contractor compliance

"Civica Contractor Management is an intuitive, easy to use platform. Support is outstanding. They are prompt. They provide great confidence our documentation is in order reducing an administrative burden."

Steve Gibbs, Health and Safety, Cotton On

Learn more:

civica.com/contractor-management

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