# **Tranman**

# Workshop Self-Service Reception

## **Empowering customer self-service to improve efficiency**

Providing customer self-service is integral for all organisations, as evident in the way we manage our council tax online, to self check-in at our doctor's surgery. It enables businesses to work more efficiently and provides services that meet the modern customer demands.

Tranman Workshop Self-Service Reception provides an easy to use booking solution for workshops, helping you improve customer satisfaction and driving a paperless office.

It enables customers to quickly check-in their vehicle for maintenance and provide information on any defects, facilitating a faster and more efficient booking process. Upon completion of maintenance, this self-service solution enables your customer to quickly collect their vehicle.

All information entered by the customer is automatically updated in your Tranman system, providing workshop managers with up-to-date data on all vehicles to help you manage your fleet effectively.

### Key benefits

- Offers a simple, self-service solution for vehicle drop-off and collection
- Enables additional defects to be added to your booking; reducing reception queue at peak times
- Provides your workshop manager with real-time data of all vehicles and their statuses
- ► Facilitates better use of resources to improve productivity
- ▶ Minimises administration to save time

# Self-service option for vehicle check-in / vehicle collect

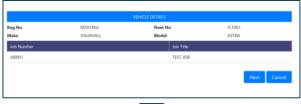


Enter vehicle details





#### Provide defect details, if applicable





#### Check-in is instantly updated in Tranman

Your vehicle has been successfully Checked-in.

