

Secure ID & Verification

Decrease fraud risk, reduce costs and make better decisions

The risk of fraudulent activity, associated costs and reputational damage are among the many challenges faced by pension funds

Our functionality is designed to keep processes streamlined, efficient and safe. We've replaced the need for paper based evidence – reducing costs, saving time and providing an overall better member experience.

Data driven automation

Automated checks are performed across key processes, giving you assured confidence that fraudsters will be stopped in their tracks straightaway.

Data is always at your fingertips, providing your team with information of all passed or failed checks 'at a glance'. Our Universal Pensions Management (UPM) software, has intelligent routing embedded within the workflows. This automates what happens next in the member journey – making it an all-round smooth and streamlined experience.

3.5 million

members serviced on UPM software

Reducing the risk of fraud

Our solution provides all the facilities to remove the most common fraud attempts, reducing risk and cost, whilst providing maximum benefits to your fund.

Built into the Member Online portal, it reduces the risk of imposters attempting to use member details to gain access to their pension.

At the point of registering for online access, a silent check is performed to ensure that the member doesn't appear on any mortality lists. Then, on initial login, an added security measure of a comprehensive live check against a valid photo ID. This ensures it's not a fraudulent impostor.

Highly accurate and low cost proof of life checks safeguard your pensioner population, both in the UK and abroad. Removing the risk of unwanted imposter fraud, with periodic checks.

Why choose Secure ID & Verification?

- Safeguard your organisation and reduce the risk of fraud with accurate, automated checks
- Reduce costs by lowering the risk of overpayment and removing paper-based ID
- Ensure accurate data driven decisions by partnering with a specialist in ID data intelligence.

Our packaged solution

Our experienced consultants deliver a configured solution which covers higher risk areas:

- Registration
- Initial login
- Login
- Proof of life
- Retire Online

