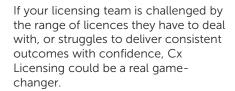# CIVICA

Cx Licensing

Modernise licensing management and deliver efficient, consistent outcomes

Improve operational efficiency, service delivery and customer satisfaction.

If your licensing team is challenged by the range of licences they have to deal with, or struggles to deliver consistent outcomes with confidence, Cx Licensing could be a real game-changer.

Part of Cx Regulatory Services cloud software, Cx Licensing streamlines management of all types of licence applications by reducing the admin burden, guiding outcomes, and helping to speed up response times.

Deliver consistent outcomes

As a powerful information management solution Cx Licensing guides your officers to reach outcomes via the most appropriate and effective route. This helps them to confidently deliver consistent outcomes that align with legislative processes.

Save time with automation

By automating document generation and triggering the next task in a process,

Cx Licensing reduces the admin burden, so your team can focus their time and energy on decision-making. This can be especially valuable during peak periods or when a change in legislation occurs.

Support mobile working

Because Cx Licensing is mobile enabled, inspectors, enforcement officers and others working in the field can access and update licence applications and records in real time from any location and connected device, with no need to return to the office or re-key data. The solution also helps to keep them safe with customisable alerts.

A better user experience

Increase operational performance with a configurable task path and form builder, and a customisable dashboard that gives users access to data according to their role. As well as simplifying information search and display, the intuitive nature of Cx Licensing reduces training requirements and helps everyone in the team to work smarter.

A better citizen experience

Enable citizens to apply for licences and track their applications anytime, anywhere using Cx Citizen Portal. The data they enter is transferred directly to Cx Licensing for processing, speeding up the application and increasing customer satisfaction.

Choose Cx Licensing to:

- Manage all licence types

- Safely mobilise your team and increase efficiency

- Save time with automated document generation and task assignment

- Shorten response times and enhance customer satisfaction.