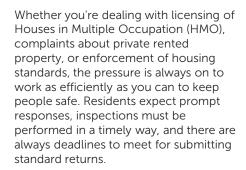# CIVICA

Cx Housing Enforcement

Manage housing enforcement more efficiently and provide better service to residents

Improve enforcement management, resident engagement and community protection.

Whether you're dealing with licensing of Houses in Multiple Occupation (HMO), complaints about private rented property, or enforcement of housing standards, the pressure is always on to work as efficiently as you can to keep people safe. Residents expect prompt responses, inspections must be performed in a timely way, and there are always deadlines to meet for submitting standard returns.

Cx Housing Enforcement helps you manage all your responsibilities in a more streamlined way. A cloud solution, it automates processes and decision-making, enhances information management and access, enables online citizen self-service, and simplifies reporting. You'll save time and effort for your team, reduce your operational costs, and ensure better community protection.

Enhance community protection

Cx Housing Enforcement helps you improve residents' health and safety with more efficient inspections using intuitive built-in assessments. In addition to Housing Health and Safety Rating System (HHSRS) inspections (the national standard for England and Wales), the solution supports local assessments.

You'll improve risk monitoring and maintenance as officers carrying out inspections can capture and calculate risk scores on the spot using Cx Housing Enforcement's remote working functionality.

The solution also enables you to triage complaints so you can prioritise people with the greatest need; and lets you view a comprehensive case history for each property.

Choose Cx Housing Enforcement to:

- Respond faster to issues in the community

- Triage complaints to meet urgent needs more quickly

- Reach case outcomes faster

- Save time, effort and cost by automating communications and standard returns.

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