



Civica Medical Billing and Collection

UK's largest medical billing and collection service that helps independent practitioners manage their billing efficiently.



With over 30 years' experience Civica Medical and Billing Collection is the UK's largest medical billing company. It is a trusted partner to more than 2,000 private consultants, groups, clinics and hospitals. We support independent practitioners allowing them to focus on their patients, whilst saving them from the headache of managing the financial aspects of the practice.



Your own Personal Account Manager

Civica Medical Billing and Collection provides you with your own dedicated account manager, who will not only do the billing for you, but also become your personal point of contact when dealing with the Civica Medical Billing and Collection team. Your dedicated account manager will form a strong partnership with the practice, so that they understand its nuances and can effectively manage all the stages in the revenue cycle.



Increases your revenue by up to

25%

Our unmatched expertise in the sector can help you achieve an increased revenue of up to 25%. This is achieved by ensuring your coding is optimised with each insurance company as well as by carrying out a benchmarking of your fee structure.



Reduces your bad debts to less than

0.5%

We are proud to have a bad debt percentage of less than 0.5% across the company and in some instances, this can be as low as 0.3%. This is achieved through a robust and efficient chasing process of outstanding invoices combined with an array of payment pathways for self-pay patients. By routinely following up outstanding balances as well as checking on shortfalls and excesses, we ensure efficient cashflow to your practice.



Ensuring your billing is efficient and effective

Our team ensures all aspects of your billing are carried out in a timely manner. Errors are flagged early so you can receive quick resolution and further eliminate delays. All payments are reconciled against invoices and any funds we receive are sent direct to your bank account. Civica Medical Billing and Collection service also ensures there is no disruption to your vital billing process by absenteeism, sickness or staff turnover within your practice.



Frees up time so you can focus on patient care

Partnering with Civica Medical Billing and Collection means you are free to focus on the patient, as we eliminate the need for those difficult conversations about money. We enable you and your team to focus on the patient's clinical journey and new inquiries to achieve increased patient footfall and boost revenue.

If you'd like to transform your medical billing and achieve greater transparency in your practice, get in touch with our team today.



Gives you the visibility you need

Our bespoke billing software provides you with 24/7 access to your practice's data. Our dashboard displays all the practice's key metrics on one screen in an easy to digest format. We also provide an array of reports to review your activity at both a summary and granular level.



Gives you cost effective results

As our fees are charged on what we collect, it means we share the same objectives and our fees are always aligned to your received income. By maximising your billing revenue, improving cash flow, and reducing bad debts our clients' practices achieve significant financial benefits that more than cover the cost of our service. Coupled with the fact that our service fees are tax deductible, which means that we are extremely cost-effective.



Improving your payment pathways

Civica Medical Billing and Collection provide secure and speedy invoicing by E-billing insurance companies and patients. We enable you to take payments 24/7 via our payment portal so that every aspect of your billing meets the needs of a modern private practice. Using our service, you can not only improve the overall patient experience, but also your cash flow.

Learn more:

Civica.com/medicalbilling

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