

MarkManager

Timely, reliable and accurate on-screen marking of candidate responses.

MarkManager helps you to drive efficiencies and manage your assessment marking, because when it comes to accurate marking of candidate responses you need a solution you can rely on.

Together with our partner the New South Wales Education Standards Authority (NESAs) we have been helping awarding bodies, certifying authorities, testing organisations and other educational institutions to manage their assessment marking for 10 years.

The software was originally developed in collaboration with 600 markers by the New South Wales Education Standards Authority. The Civica platform is backed by our diverse service offerings, providing a complete Civica Assessment solution for all your assessment needs.

We help our customers maintain quality assurance measures and also help organisations set and uphold the standard of their mark schemes, ensuring learners get the outcomes they deserve.

Key benefits



Multi-format
marking



Supports high
volumes



Accessible
anywhere



Script
capture



24/7/365
Support

Supporting markers

- ▶ Colour on screen marking and scanning.
- ▶ Remote or centralised scanning onto a browser.
- ▶ Easy navigation using page click, thumbnails, cropped pages, and ability to view the rest of the page and whole script.
- ▶ Customisation and with tailored pages, configurable toolbars, colour annotations, criteria based marking and ticks.

Why choose MarkManager?

- ▶ Apply Quality Assurance measures with practice and qualification, calibration, live seeding, double marking, and back reading.
- ▶ Tolerances and randomisation are configurable at qualification, paper, segment, question and marker role levels.
- ▶ Escalate scripts including adding notes, return to the markers, alerts and messaging.
- ▶ The only UK assessments partner with true 24/7/365 support.
- ▶ Range of responses supported including extended, short, multiple choice plus audio, video and file types including .mp3, .avi, Word and Excel for evidence based assessments.
- ▶ Wide range of features including item or segment level marking and reporting, continuation sheets flagging, sensitive data masking and configuration of allocations to support hierarchy and altered quotas.

Marking
10m
test papers each year

Managing the verification of
5m
test papers each year

Marking
1m
online tests each year

Tests taken in more than
37
countries