

# Legal Case Management

The modern approach to legal case and practice management

Legal teams are under constant pressure to do more with less. For budget-constrained local authorities, the drive for efficiency is more urgent than ever.

Civica Legal Case Management has been designed to help teams work smarter. Industry-based workflows for managing everything from education to commercial procurement enable legal teams and law firms to deliver a cost-effective, high-quality service.

"The Civica team worked collaboratively with us to implement Civica Legal workflows and processes that enable the Council's legal team to do our jobs more efficiently."

Nicola Newton,  
Litigation Legal Officer,  
Cheshire West and Chester  
Council

## Automated

Streamline and automate the Legal Case Management workflow and processes, as well as simplifying admin workload with ready-to-use templates.

## Configurable

The solution comes pre-loaded with workflows to manage all core areas of legal practice. The Civica Legal no code / low code system enables simple configuration to your requirements today and tomorrow

## Integrated

Connect directly with third parties such as the police, courts, and other applications including email clients, productivity tools & CRMs, through our 'REST' APIs.

## Creative

One click court bundle creation, with drag and drop functionality – Compiling, creating and checking court bundles in a matter of hours.

## Key takeaways

- 1 Cloud scalable SaaS allowing any number of remote users
- 2 One click court bundle creation
- 3 Aids Lexcel quality mark accreditation

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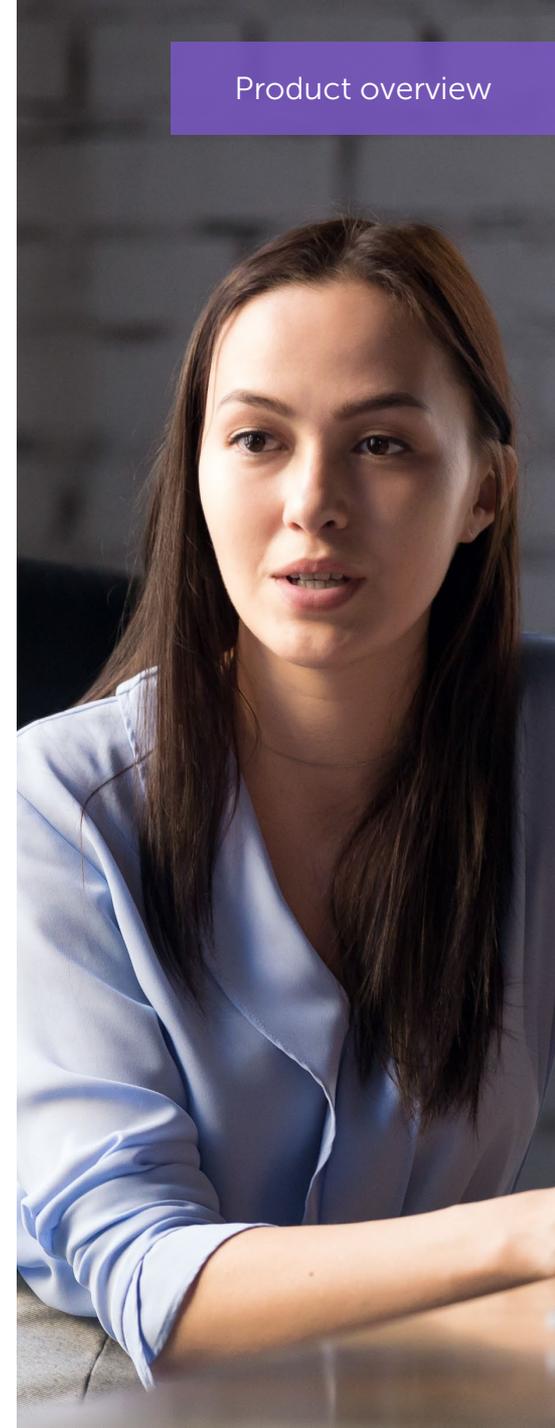
Years legal experience

Learn more:

[civica.com/legal](https://civica.com/legal)

Contact email:

[casemanagement@civica.co.uk](mailto:casemanagement@civica.co.uk)



## Civica

- We have 25+ years' experience of implementing digital workplace solutions for organisations of all sizes in both the public and private sectors
- Helping thousands of organisations make better decisions with cloud technologies
- We can rapidly configure new solutions with no need for lengthy development
- A fully browser-based, responsive design optimises the experience on any device for customers and users
- The platform underpinning our case management solutions is mature, secure, and scalable, and accredited under ISO 9001 and ISO 27001
- Delivery of SaaS solutions removes the need for you to procure, install and manage hardware; and ensures scalability
- Your data is kept private using single-tenant database schemas, and protected through regionalisation

## Why Civica Legal?

Civica Legal Case Management is designed to make case management more efficient and cost-effective.

Built on the Civica Case Management platform, powered by iCasework, the solution provides:

### Case management

Our custom workflows offer a full suite of case management tools, including integrated bundling and comprehensive case information capture.

### Client portal

Clients can use the Civica Legal portal to instruct teams or follow the progress of matters 24/7, reducing the admin burden for legal professionals.

### Task management

Civica Legal works seamlessly with email and word processing for secure production, filing, diary and task management. All key dates can be shared across the team.

### Time Recording and Billing

Time and disbursements can be easily captured and recorded and presented in industry-standard reports to save time and effort.

### Debt recovery

Debt recovery can be integrated with additional modules to help you manage debt recovery processes efficiently.

### Bundling

One-touch electronic document bundling, with all documents and media types, including audio & video, in single document, significantly reducing staff workload

### Automation

Letters, emails, and forms are pre-populated with templated information, with automated message despatch via SMS or email, to reduce repetitive admin time.

### Comprehensive reporting

Helping internal teams, clients and third parties to clearly see essential information

## Find out more

To find out more about how you can benefit from our Case Management solutions -

Visit us [online](#) or email us at [casemanagement@civica.co.uk](mailto:casemanagement@civica.co.uk)

**Learn more:**  
[civica.com/legal](https://civica.com/legal)

**Contact email:**  
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