

Coroners Case Management

Streamline workloads for coroners and their teams

The coroner's task is complex and sensitive, so it's critical that the coronial process is as streamlined as possible. This is the thinking that Civica Coroners is built on. It's designed to reduce the administrative burden to a minimum, saving valuable time and maximising efficiency.

Civica Coroners, powered by iCasework, provides coronial jurisdictions with a modern, functionally-rich system which helps support compliance with the requirements of the Coroners and Justice Act

"The biggest improvement we've seen is that our team can progress cases remotely which offers flexibility for the service in the future as well as providing us with time savings, not only reducing, but removing some of our administrative tasks completely."

Angie Sanders, Group Service Development Officer, Kent County Council

Automated

Streamline and automate the end-to-end coronial processes and improve data integrity. Civica Coroners will help make your case management workflow more efficient, as well as simplifying admin workload with ready-to-use templates.

Sophisticated

Civica's Coroners advanced reporting eases MoJ annual returns and simplifies building case management bundles for inquests, integrating all data sources and media formats into a single case at the touch of a button

Integrated

Connect directly with third parties such as Police and NHS, and other applications, such as email & CRMs, through 'REST' APIs.

Collaborative

Civica's Coroners User Group collaborates regularly, providing input to help steer application development to best meet coroners' evolving needs

Key takeaways

- 1 Manages the end-to-end coronial process
- 2 Cuts the production time for annual MoJ returns to hours
- 3 Single cloud portal accessible by all from any location

50+

Civica Case Management for Coroners supports 50+ jurisdictions across England & Wales

Learn more:

civica.com/coroners

Contact email:

casemanagement@civica.co.uk



Civica

- We have 25+ years' experience of implementing digital workplace solutions for organisations of all sizes in both the public and private sectors
- Helping more than 3,500 organisations make every day better with cloud technologies
- We can rapidly configure new solutions with no need for lengthy bespoke development
- A fully browser-based, responsive design optimises the experience on any device for customers and users
- The platform underpinning our case management solutions is mature, secure, and scalable, and accredited under ISO 9001 and ISO 27001
- Delivery of SaaS solutions removes the need for you to procure, install and manage hardware; and ensures scalability
- Your data is kept private using single-tenant database schemas, and protected through regionalisation

Why Civica Coroners?

Civica Case Management for Coroners is used by more than 50 coroners' jurisdictions across England and Wales.

Built on the Civica Case Management platform, powered by iCasework, the solution provides:

Referral portal

Allow online referrals and management of new cases through an on-line with a self-service portal. Data input can be minimised through the use of referral portal.

Advanced reporting

Sophisticated reporting features ensure clear, dependable communication with all essential stakeholders – from relatives and health authorities to regulators, including the annual MoJ return.

Task management

Civica Coroners works seamlessly with calendars, email and word processing for secure production, filing, diary and task management. All key dates can be shared across the team, including inquest and pre-inquest scheduling

Electronic documents

Paper files can be eliminated, improving team efficiency, promoting mobile working, saving valuable office space, and of course minimising environmental impact.

Bundling

One-touch electronic document bundling, for inquests, with all documents and media types, including audio & video, in single document, significantly reducing staff workload

Automation

Letters, emails, and forms are pre-populated with the required templated information, together with automated message despatch via SMS or email, significantly reduces repetitive admin time.

Finances

Manage your expenses and finances on case-by-case basis

Intuitive

Simple-to-understand and easy-to-use interface and workflows, requiring minimum training and lo-code / no-code customisation.

Find out more

To find out more about how you can benefit from our Case Management solutions -

Visit us [online](#) or email us at casemanagement@civica.co.uk

Learn more:

civica.com/coroners

Contact email:

casemanagement@civica.co.uk

