

Civica Community Engage

Ensure every community member has a voice and every decision maker has the insights needed to make decisions

Our end-to-end digital community and stakeholder engagement platform allows you to reach your community through multiple channels. Drive engagement and gain unique data insights to inform decision-making.

Community Engage allows you to access and manage all engagement features through an intuitive interface designed for nontechnical users. Our comprehensive suite of over 40 engagement, feedback and analytics tools make it easy to:

Engage

- Reach everybody in your community by utilising multiple channels
- Leverage email, SMS, mobile apps, QR codes, embeddable widgets and websites
- Store contacts and sign up community members
- Push notifications directly to community members and stakeholders

Inform

- Create community engagement websites with project pages, timelines, documents, maps and updates
- Manage content with an easy to use drag-n-drop interface
- Push notifications directly to community members and stakeholders

Participate

- Publish surveys, polls, idea pages and comments to encourage participation
- Establish a community research panel for continuous engagement and feedback
- Create interactive feedback experiences, such as pinning locations on a map

Discover

- Collect and analyse data in different formats – from text-based surveys to audio recordings
- View interactive dashboards that allow filtering by locations and demographics
- Drag-n-drop to create pivot tables and cross tabs

Why choose Community Engage?

- Combines data collection, outreach, analytics and report generation in one easy-to-use platform
- Save time creating engaging websites and surveys with intuitive drag and drop visual editing and widgets.
- Promote community participation with multi-channel communications to drive engagement.

“Each year, we survey over 3000 tenants to review our repairs service. The end-to-end process, from survey creation to publishing the results, took one person over 11 hours. Using Civica Community Engage has significantly reduced and improved our processes to 30 minutes.”

Karen Johnson
Head of People and Technology
Teign Housing



✉ housing@civica.co.uk

🌐 Civica.com/housing-community-engage

▶ [/CivicaUK](https://www.youtube.com/channel/UC...)

🐦 [@civicaUK](https://twitter.com/civicaUK)

🌐 [linkedin.com/company/civica](https://www.linkedin.com/company/civica)