Managed SLAM and CostMaster

Fully managed solutions securely hosted in the cloud

Find out how your Trust can achieve cost savings and efficiencies, lower IT risk and improve performance.

Are you one of the many Trusts already benefiting from using SLAM and CostMaster software to underpin efficient contract management and deliver a clear view of activity and cost variation?

If yes, then opting for a Civica managed service lets you take advantage of the flexibility and scalability of our secure cloud-based platform with 24/7 support from Civica experts. We can help you migrate to a managed service at any time, quickly and easily.

What is a Civica managed service?

A Civica managed service is one where we manage and support your Civica software application in our secure cloud environment, removing the need for you to devote infrastructure and costly resources to running and maintaining it. With a managed service, we worry about hosting, security, upgrades and keeping your service running, so you don't have to.

Increased efficiency

Secure data

Flexible approach

Benefits of a Civica managed service

Accelerated deployment

Hardware, network capacity, security and support resources are all in place, accelerating the deployment of SLAM and CostMaster enabling you to benefit more quickly from the productivity and efficiency gains it offers.

Always up to date

We automatically apply updates to infrastructure software, hardware and operating systems while you have complete control on when the application upgrades are applied. To enable access to new features and capabilities as soon as they're released.

Faster calculation performance

Outperform your existing on premise solution and take advantage of cloud processing to improve calculation performance.

Always on

We monitor and support your SLAM and CostMaster 24/7 to maintain availability and performance in line with the needs of your users and your organisation. Availability and performance are backed by SLAs.

Flexible capacity

You don't have to plan for future capacity needs. Instead, you can simply scale your software up and down in line with changing requirements, giving you the agility you need to build a more responsive organisation.

Security and compliance

We keep your data safe in a secure cloud environment that's protected against physical and cyber threats, and meets your data sovereignty and business continuity requirements.

Optimised support

We know our software inside out — and how to run it in a cloud environment. So you can be confident that the support and management we provide will be optimised for your SLAM and CostMaster solution.

Top reasons for choosing a **Civica managed solution**

Focus on innovation and transformation

A managed solution releases your IT team from day-to-day operational tasks related to infrastructure and support. With the time saved, they can focus on adding more value to your organisation by developing and implementing new services. Additionally, SLAM and CostMaster can underpin mobile and flexible working initiatives by simplifying access from multiple devices and locations.

Predictable, lower costs

Opting for a managed software solution from Civica lets you move some of your IT costs from capital to operational. You no longer have to make regular investment in servers, storage and other infrastructure to support SLAM and CostMaster. Instead, you benefit from predictable costs for your service, making it easier to forecast expenditure.

Expertise you can rely on

For more than 30 years we've been helping our customers deliver change and transform the way they work. Our technical experts ensure that optimal networking, connectivity and hosting are in place for SLAM and CostMaster; and manage them to deliver assured, efficient operations. You also have access to further management services if you need them, such as database administration, to meet additional requirements.

Migrating from an on-premise solution

You can move your existing SLAM and CostMaster software to a managed service. We'll ensure a smooth migration that lets you swiftly take advantage of all the performance and availability benefits that come with a managed service. The infrastructure that currently runs your Civica software can be repurposed, and your in-house support team will be free to focus on other projects.

The value of Civica managed services

▶ Faster time to value

▶ SLA-backed availability and performance

▶ Automatic access to new releases

▶ Scalable capacity in line with business needs

▶ Built-in security and compliance

▶ Freedom to focus on innovation

▶ Predictable costs and reduced capex

▶ Expert management and support

▶ The right cloud for your Civica software.

Find out more

Get in touch to find out more about Civica hosting and management for SLAM and CostMaster.

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