

Health & Care Community Day 17th October 2019



10.00 - 10.30	Registration, refreshments and networking
10.30 - 10.55	Welcome and introduction Paul Sanders, Clinical Systems Director, Civica
10.55 - 11.25	Keynote: Transforming through Technology Taking a look at the key trends and drivers in technology that can inform the transformation journey. Mark Bloodworth, Microsoft
11.25 - 11.45	Break
11.45 - 12.15	Streams
A1 Cito stream	What's new in Cito Preview the new features of Cito with insight from customer deployments. We'll be demonstrating widgets, eForms and workflow and taking Q&A on new and existing functionality. Sarah Hibbert, Product Manager, Civica
A2 Paris stream	What's new in Paris A chance to explore the new Paris Version 7 user experience. Having listened to the feedback from our working groups we have created new ways to navigate the system and a new level of personalisation and control to allow individual users to tailor Paris to their particular care settings allowing them to optimise their configuration for individual care settings. Mark Vaughan, Product Manager, Civica
12.15 - 12.45	Streams
B1 Cito stream	Partnership approach is key to successful implementations Hear how the Trust took a "big bang" approach and successfully rolled out Cito to more than 100 specialties and services across three sites simultaneously moving to full access in one day. The result of close collaboration on functional requirements and a partnership approach to deployment; it gave staff faster online access to patient information at the point of care. Paul Curley, Chief Clinical Information Officer, The Mid Yorkshire Hospitals NHS Trust
B2 Paris stream	A digital district nursing service By implementing Paris and Paris Mobile, find out how Southern Health and Social Care Trust have created a truly digital district nursing service removing the use of paper, providing easy access to information and improving patient care. Mark Toal and Niall McDonnell, Head of Technology Innovation and Consultant, Southern Health & Social Care Trust

12.45 - 13.45	Lunch and networking
13.45 - 14.15	Streams
C1 Cito stream	<p>Our digital transformation vision Hear about our digital transformation journey and why we chose to partner with Civica and implement Cito to digitise over 300,000 patient records and 127 million images over the next two years.</p> <p>Bethan Marsh and Gareth Miles, Project Manager and Systems Manager, Cwm Taf Morgannwg University Local Health Board</p>
C2 Paris stream	<p>Easy read care plan for Learning Disability service users In line with a new commissioner's contract, our Learning Disabilities services had to review the existing Care Plan to meet the changing needs. By engaging all of the Learning Disabilities and Forensic services from Essex, Hertfordshire, Buckinghamshire and Norfolk we created a universal easy read Care Plan. We will share our journey on how we used image sections and crystal reports, to create a document that meets the needs of our service users.</p> <p>Paul Bradley, Chief Clinical Information Officer, Hertfordshire Partnership University NHS Foundation Trust</p>
14.15 - 15.00	Streams
D1 Cito stream	<p>Benefit from complete, accurate & sharable data Data is the lifeblood of any organisation and ensuring the health of information is critical to delivering effective and efficient services. This session discusses a number of examples where data management has enabled health organisations to improve in two key areas of service provision being operational efficiency, to enable better patient service and improve patient outcomes and patient analytics, to enhance service planning and cost management. Discover how organisations are taking control of their data and leveraging the power of connected information to provide innovative and ground-breaking solutions within Healthcare.</p> <p>Chan Phung, Chief Innovation Officer, Civica MDM</p>
D2 Paris stream	<p>Meaningful patient data and SNOMED CT All healthcare providers in England must use SNOMED CT within their electronic patient records. This session covers what does that mean and provides an update on central support available as well as lessons learnt from achieving this in General Practice. There will be an opportunity to understand and discuss common challenges; explore approaches adopted by some trusts as well as explore how you might collaborate with colleagues in other organisations.</p> <p>Denise Downs, SNOMED Implementation Lead, NHS Digital</p>
15.00 -15.20	Break
15.20 – 16.15	<p>Unifying solutions for better clinical outcomes Nick Butcher, Product Business Analyst, Civica</p>
16:15 – 16.30	Summary and close