

## eOPAS

### Streamlining the delivery of occupational health services

Helping you have greater insights into the underlying causes of work-related health issues.

Civica's eOPAS enables occupational health providers to collect accurate employee data that deliver insights into how health impacts work and managing healthcare costs. The result is improved morale and a team-working culture increasing productivity and reducing absenteeism.

#### Reduce overheads

"Since the introduction of eOPAS, we are now a paperless department and as a result accessing records and data now takes seconds, rather than weeks. We also undertake self-assessments online via the portal, delivering a 3-yearly saving of around £240,000."

Luke Baldwin-Pedder,  
SKANSKA

# 54,000+

Working days saved

#### Improve appointment attendance

"With the support of eOPAS we have reduced our do not attend rate from 20% to under 10%."

Tina Sippe,  
North Yorkshire County Council

#### Fast referral triages supporting earlier intervention and return to work

"Since utilising the portal for management referrals and pre-screening questionnaires we have seen business development opportunities, improved KPI's and an increase in efficiency through time-saving."

Karen Walker,  
Lagan Valley Hospital in Belfast

#### Improve compliance

"Using questionnaires for health surveillance has allowed us to understand those who are compliant and give clear information back to the managers in a timely manner. eOPAS allows us to automate many of our processes reducing time and increasing accuracy."

Jean Piernicki,  
University Hospital Southampton

#### Why choose eOPAS?

- Reduces administrative and clinical overheads
- Improves appointment attendance
- Faster referral triages to support earlier interventions and return to work
- Streamlines health surveillance to improve compliance

Hear how North Yorkshire County Council are more effective using eOPAS }



## Key features

### Manage referrals

Interactions between employees, managers and occupational health can be tracked and reviewed 24/7 to decide appropriate actions.

### Pre-placement

Your new starters will have a positive onboarding experience and be notified by occupational health and HR about all their recruitment requirements. Occupational health questionnaires can be efficiently completed and reviewed in eOPAS.

### Health surveillance

Set your programme criteria and allow our software to manage your health surveillance framework. The automated online re-calls for relevant health checks improve compliance.

### Vaccinations/Serology

Keep on top of your employees immunisations and re-schedule vaccines using eOPAS. You can monitor specific groups of employees so they receive screening or medical care that's required for their job roles. Automated email reminders help reduce do not attend rates.

### Appointment booking

eOPAS has a 7 day diary view that supports multiple medical centres and clinic sessions. The find free slot wizard makes it easy to find an appointment time.

### Reports and communications

Reporting no longer takes weeks, days, or hours. KPI reporting dashboards have drill down capabilities providing real time management information.

### Advanced search functionality

Advanced searches can be used to generate Excel or Word letter reports. Write your own Microsoft SQL Server Reporting Services (SSRS) reports to run within eOPAS.

### Data segregation

If you supply services to many different sites or organisations, you can segregate the data that can be seen.

### Data management tools

If you need to import data into your eOPAS system you can easily identify and merge duplicate personnel records.

### Bi-Directional ESR interface

Developed with clients and in consultation with the ESR NHS team, to transfer data to and from the NHS electronic staff records.

### Billing

Configure costs against the services you supply and record a cost against them.

### Training

Your staff training will be up-to-date using the training compliance functionality.

### Medical forms

We have forms for the following services; Absence, Audiometry, Biochemistry, Clinical Encounter, Counselling, Eye Examination, Haematology, Injury, Lab Test, Medication, Questionnaire Event, Referral, Restrictions, Screening, Spirometry, Urinalysis and XRay.

### Continuity of health care

When a physician records an outcome in an event, this can automatically create follow up medical events.



Start the  
conversation  
now }

