

## Cito

### EDRM cloud software delivering a quicker, safer and more cost effective service

Responding to COVID-19 has seen significant changes in digital transformation with Trusts needing technologies to be flexible and responsive. Delivering safe, paper free care has never been more important.

#### Why choose Cito

Cito, our Electronic Document Records Management (EDRM) cloud software captures, stores, retrieves and shares electronic documents held in different formats with a high level of security and access control. It displays real-time critical patient information, from over 40 clinical systems into one user interface supporting seamless transfer of care.

By using Cito, Trusts can easily run virtual clinics to help meet service demand. Having 24/7 access to the medical record,

# 72%

of healthcare professionals said security and compliance was the most important benefit of cloud

Trusts can work virtually both in terms of administration and back office support with options to run clinics when and wherever they're needed.

You can capture data in recognisable forms using powerful workflow to drive patient pathways and give piece of mind that all tasks are complete. Consistency and continuity is made easy by standardising data collection.

An intuitive web interface makes adopting digital working less challenging. Clinicians typically require little or no training so they can just get on with looking after their patients in the knowledge they have the right information at the right time for assured decision-making to support patient care.

By having Cito in the cloud, Trusts can rest assured they'll have faster software adoption, increased productivity, improved security and lower cost of IT ownership.

#### Key benefits

- Single user interface improves clinical effectiveness and patient care
- 52 minutes saved per day searching for information
- Saves £3 per outpatient appointment through workflow, automation and digitisation
- Lower TCO through a Civica Cloud solution

“As a major Trust offering acute services to more than half a million people, it was imperative for patient care that the go-live to Cito was as seamless as possible, across all departments. This was enabled, in large part, by the blended team from the Trust and Civica who worked extremely well together.”

**Paul Curley, CCIO, The Mid Yorkshire Hospitals NHS Trust**



## Giving more peace of mind in the cloud

### Migrating to Cito cloud software means

#### Stronger resilience and availability

We proactively maintain and manage Cito in our own environment ensuring guaranteed availability even for home workers. This ensures stronger business continuity and disaster recovery.

#### Advanced security

With cyber-attacks on the rise every day, we continuously update and patch our software in the background to maintain high levels of security standards.

#### Better insights

We help you take full advantage of BI tools and provide improved reporting and insights by combining data across solutions. This gives clinicians the information they need to make informed decisions.

#### Higher productivity

We regularly enhance Cito to provide new releases, streamlining support processes. Empowering IT teams to be more productive and free up time to focus on supporting clinicians.

#### Faster innovation

The cloud provides a quicker way to help you access new innovation faster, leveraging the power of Microsoft Azure.

### Key benefits

- Improved security
- Reduced infrastructure investment
- Increased convenience
- Greener delivery
- Improved data analytics
- Opportunity to reengineer processes
- 24/7 availability
- Greater resilience
- Assured agility – access from anywhere on any device
- Rapid scalability to support Trust mergers.

“Beyond technology, cloud is a culture change. For many organisations, this is an opportunity for reworking processes and reframing approaches to work. It’s a unique chance to create a culture shift.”

**Harold de Neef,**  
Group Director – Cloud, Civica

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customers around the world

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