

CIVICA

FinancialsLIVE cloud comparator

When considering whether to migrate to a managed software solution you need to consider not just the total cost of the solutions available to you but also the service levels and added benefits it can deliver. This document has been designed to help you compare solutions so that you can make the right decision for your organisation.



Reasons for change

Software

Hosting

Deployment

Management

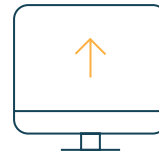
Service characteristics

Top 7 reasons to consider a FinancialsLIVE solution.



Old hardware

Your existing hosting environment needs a hardware refresh or is running out of capacity



Supporting software

A supporting software update is required eg SQL upgrade



Resource

Lack of capital and resources required to purchase, install and manage in-house



Security

Concerns that your current hosting environment isn't as secure as it should be



Control

A desire to have greater control over your FinancialsLIVE instance, and not be subject to competing demands for in-house IT resources



Speed

Speed of deployment, you don't want to wait for in-house resources to be available



User experience

You want to enhance performance and support levels in order to deliver improved user experience

Compare options ►

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Software requirements

When comparing solutions you not only need to consider your FinancialsLIVE instance but also the software you need to host and run it, licenses for that software as well as maintenance and support.

A public cloud provider will not provide all the software you need nor any of the upgrades or license renewals required over time.

	In-house	Self-serve public cloud	FinancialsLIVE
			
Financial software and all upgrades	ADDITIONAL CHARGES APPLY FOR UPGRADES	✗	✓
Additional software licenses eg. SQL, Microsoft, anti-virus and backup software	✓	✗	✓
Supplementary software upgrades	✓	✗	✓
Third-party software maintenance	✓	✗	✓

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Utility versus totality




It's important to remember that a standard public cloud provider simply provides a utility service – basic hosted storage and processing environments. They charge extra for bandwidth and for transferring data into your hosted environments when you're setting up your service.

	In-house	Self-serve public cloud	FinancialsLIVE
			
Bandwidth / connectivity	✓	EXTRA CHARGES APPLY	✓
Data centre networking	✓	✓	✓
Data centre accomodation	✓	✓	✓
Data transfer / ingest / migration	N/A	EXTRA CHARGES APPLY	✓
Processing environment	N/A	✓	✓
Storage environment	N/A	✓	✓
Backup and retention	PROVISION MAY VARY	EXTRA CHARGES APPLY	✓
Disaster recovery	PROVISION MAY VARY	EXTRA CHARGES APPLY	✓

We ensure a fast and well tested deployment

No need to wait for in-house resources to be made available to host and deploy your instance of FinancialsLIVE.

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- Service characteristics

	In-house	Self-serve public cloud	FinancialsLIVE
			
Staff or contractors provided to set-up hosting environment, test and tune	✓	✗	✓
Staff or contractors provided to set-up backup and retention environment, test and tune	✓	✗	✓
Staff or contractors provided to set-up disaster recovery, test and tune	✓	✓	✓



FinancialsLIVE cloud comparator

It's not just about hosting, management matters

Public cloud providers can provide the environments you need to host your software. But those environments and the software itself won't be managed. FinancialsLIVE is an end-to-end solution. We provide all the resources and expertise required to manage, not just the hosting of your FinancialsLIVE instance, but also all software. Our Service Level Agreements will deliver the service levels you need to ensure optimum performance and user experience.

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	In-house	Self-serve public cloud	FinancialsLIVE
	 SERVICE ELEMENTS MAY VARY		 ALWAYS PROVIDED
27x7x365 Monitoring and alerting of hosting	✓	✓	✓
Incident management	✓	✗	✓
Patch management	✓	✗	✓
Anti-virus and malware management altering	✓	✗	✓
Firewall management	✓	✗	✓
Intrusion detection / prevention management	✓	✗	✓
2 Factor Secure Authenticon management	✓	✗	✓
Storage management	✓	✗	✓
Database maintenance and management	✓	✗	✓
Application maintenance	✓	✗	✓
Data backup and retention	✓	✗	✓
Disaster Recovery	✓	✗	✓

Service characteristics

It's not just about cost or management overheads. To accurately evaluate the different solutions available to you, it's important to consider the service that will be delivered. Whilst the service levels provided by an in-house solution will vary considerably from organisation to organisation, in most cases a solution hosted in the cloud can deliver significant benefits to your organisation.




Reasons for change

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Management

	In-house	Self-serve public cloud	FinancialsLIVE
			
Guaranteed availability and dedicated resources	✗	✓	✓
Service level agreements	✗	✓	✓
Increased agility Ability to quickly and easily flex capacity up or down as requirements change over time	✗	✓	✓
Reduced risk No need to own and maintain hardware, software and infrastructure	✗	✓	✓
Lack of capex required No significant capital investment required up-front	✗	✓	✓
Predictable spend	✗	✗	✓
Consumption-based-pricing	✗	✓	✗

FinancialsLIVE cloud comparator

When considering a cloud solution it's important you consider not just hosting costs but also software and management costs. On top of cost considerations, you should also evaluate the service characteristics of the different solutions available to you as these can deliver significant benefits to your organisation.

To reach a decision that best suits your organisation and your business objectives it is imperative that all these factors are carefully considered. When taken into account the benefits of managed cloud solution can be truly compelling.

www.civica.com/financialslive

