

Civica Cloud Migration Service

Expert technical, transition and project management support **for a successful cloud migration**

The Civica Cloud Migration Service helps ensure your cloud migration project delivers the expected business benefits.

Transitioning services to a private or public cloud will provide you with a secure, scalable and cost-effective infrastructure to support digital transformation. But managing that transition is a complex undertaking that requires specialist skills.

If you don't have all the skills you need in house, the Civica Cloud Migration service can help by providing technical, transition and project management expertise. Whether you're migrating services to the Civica Managed Cloud, a public cloud, or a hybrid environment, we'll manage your migration and ensure it's delivered flawlessly and with minimum disruption to your business activities.

Why Civica Cloud Migration?

We've already migrated over 1,300 servers to Civica data centres and supported public cloud migrations for more than 20 customers. We can support any size of project, and help you migrate services to any type of cloud platform. You can be confident your migration project will be expertly managed from start to finish, and delivered on time — leaving you free to focus on managing the business change associated with migrating services to the cloud.

Project management

Our experienced teams follow established project management processes and best practices to deliver an efficient migration. We manage all the systems and application vendors involved in your project, giving you the convenience of a single point of ownership and escalation.

Project governance

We ensure effective governance for your migration project, covering aspects such as activity tracking, change management, and risk and issue management.

Design and configuration

We carry out design and configuration activities, including working out your software licence requirements; and ensure that agreed security features and disaster recovery capabilities are built in to your solution.



Peace of mind



Reduced risk



Cost control

Main benefits:

- **Enjoy a non-disruptive migration to the cloud**
- **Gain a robust platform for ongoing service delivery**
- **Realise the full business benefits of your cloud migration**
- **Release in-house resources to focus on your business change programme.**

Business benefits



Minimum disruption to business activities

To minimise or eliminate disruption to your business activities, we ensure that all aspects of the migration are planned and managed in a controlled way. If required, migration of critical services to the new cloud environment can take place out of hours (overnight or at weekends).



Effective risk and issue management

The Civica project manager manages risk identification and analysis so that risks are handled swiftly and appropriately, to minimise their impact.



Comprehensive testing

To ensure the new solution operates as expected, we perform extensive testing. The areas covered will depend on the individual project, but could include platform, application, performance, user acceptance, accreditation, penetration, disaster recovery and go-live.



Handover and knowledge transfer

Once the migration project is complete and your services are running in the new environment, we'll do a formal handover and knowledge transfer to the team responsible for ongoing management and support.

Additional services

We offer a range of additional services that can be incorporated into your cloud migration project.

► Cloud infrastructure

To streamline the migration process by reducing the number of providers involved, we can provision your cloud infrastructure (including compute resources and storage) for you whether you're using Civica Managed Cloud services, public cloud, or a mix of both.

► Data communications

We can source and configure the data communications services (including secure services) you need to access your cloud environment, and provide ongoing monitoring and management.

► OS and database licences

We can provide operating system and database licences on your behalf.

► Development support

Our expert developers can help you create application integrations and interfaces; and transform or rebuild applications for your cloud environment.