What we do

About us

Sectors we serve

Home Page Product and Services Civil Enforcement

Product & Services

Resources

Office Locations

Search



Our Civil Enforcement application streamlines local processes from parking and permits administration to digital CCTV-based enforcement.

The result is a better return on investment and consistent performance.

Optimising traffic and street management

We combine modern front-office, mobile and collaborative working capabilities with back-office applications and infrastructure, to ensure an efficient, co-ordinated approach to service delivery across the entire traffic and street management portfolio.

Market-leading range of products and services





automated processes and an integrated solution



Our Civil Enforcement application delivers a complete business management solution that will help you meet those expectations, and can scale to handle future demands.

deliver easy-to-integrate solutions.

Core capabilities include:

high expectations of local traffic and street management.

Doing more for less

From process design and transitional support to online public services, we'll work with you to improve notice, payment, correspondence and appeals processes, for increased efficiency and reduced operational risk.

contraventions, issuing unique penalty charge notices (PCNs), and tracking and

enforcing PCNs issued. Civil Enforcement automates these complex processes to

Parking administration and enforcement. Identifying parking-related

reduce the risk of human error and improve business effectiveness.

In a climate of increasing public concern, residents, motorists and the government have

Virtual permits. An efficient approach to delivering and managing parking permits and virtual vouchers. You'll be able to transition from paper-based permits to a digital solution and reduce your administrative costs. CCTV. Digital CCTV that makes the recording and processing of parking and traffic contraventions more effective. We work with partners who are proven in this field, and continue to invest in new technologies and methodologies to

We wanted to gain value from our Parking System, so the option to migrate to the Civica CE system with its integrated workflow technology meant we could more quickly automate the way we worked as

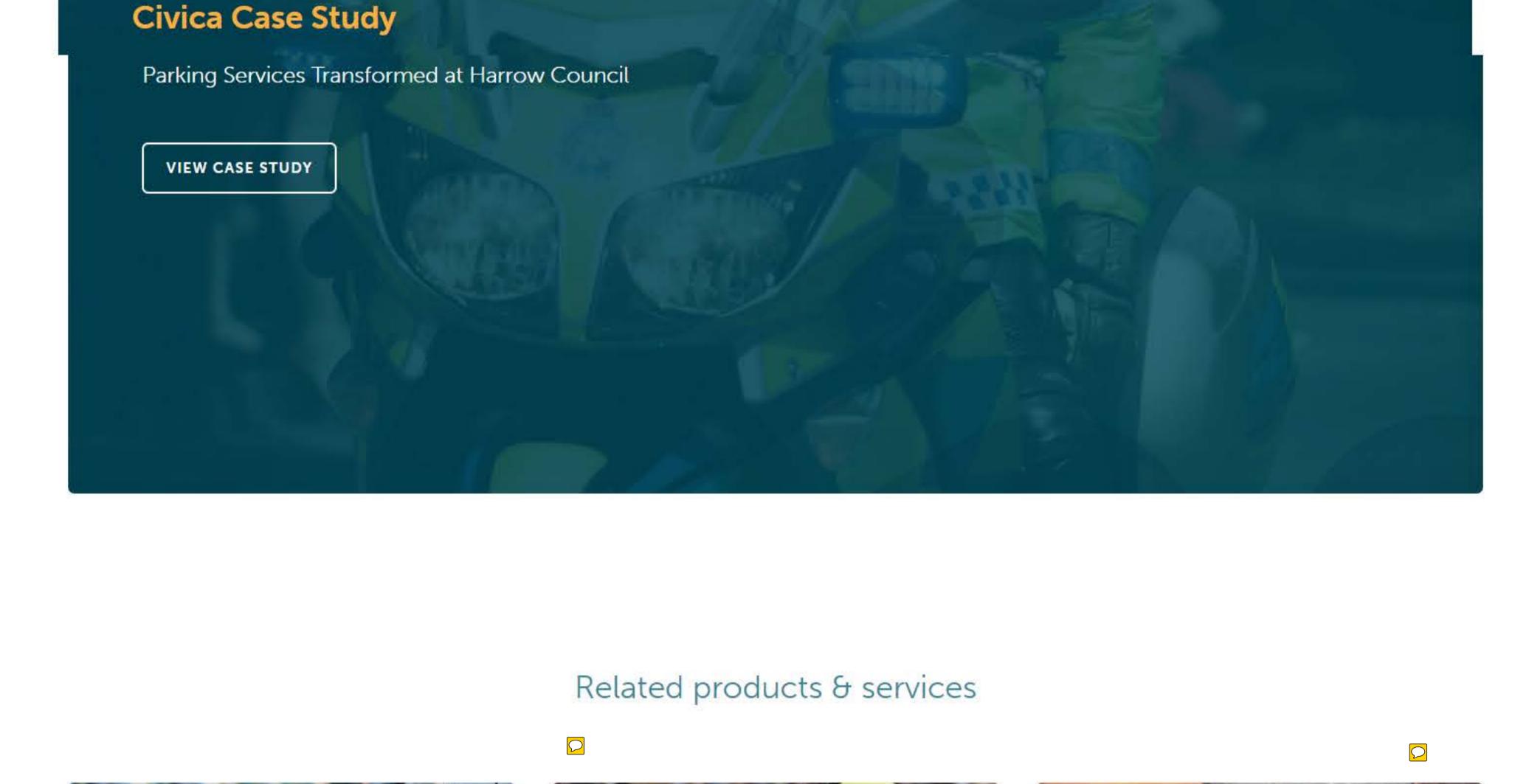
well as integrate the technology to other council

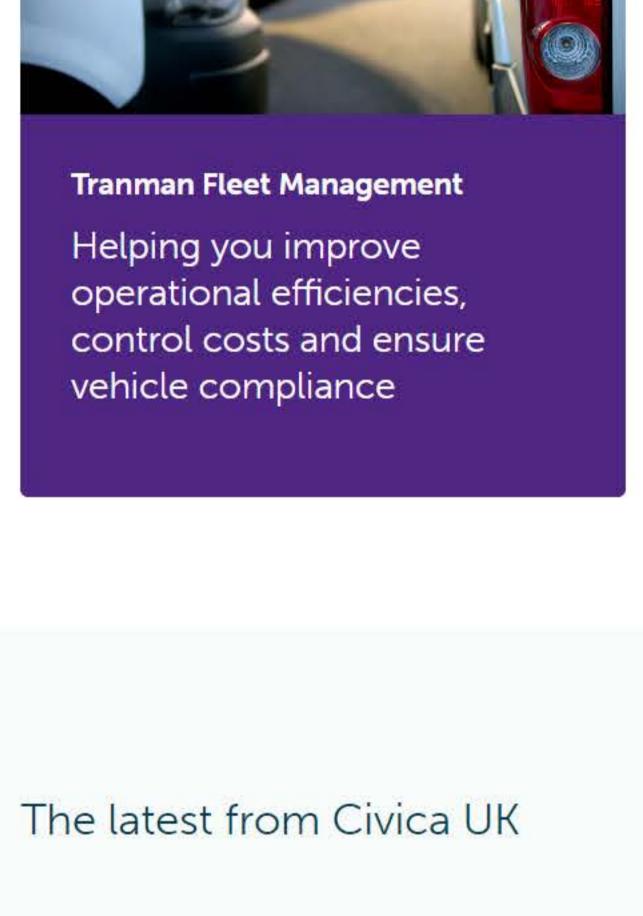
systems without the headache of setting up a new

this approach was also attractive."

workflow as well as EDM. The cost saving benefit of

Fern Silverio, Divisional Director - Collections & Housing Benefits, Harrow Council



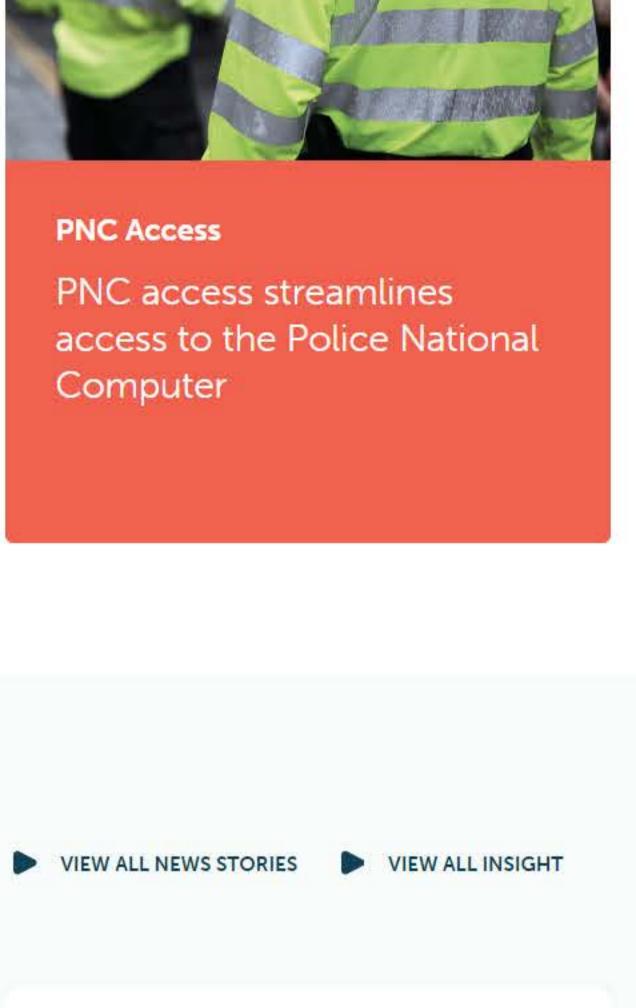


INSTITUTE OF REVENUES

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Returning to Telford International

Centre on 3rd to 5th October 2017



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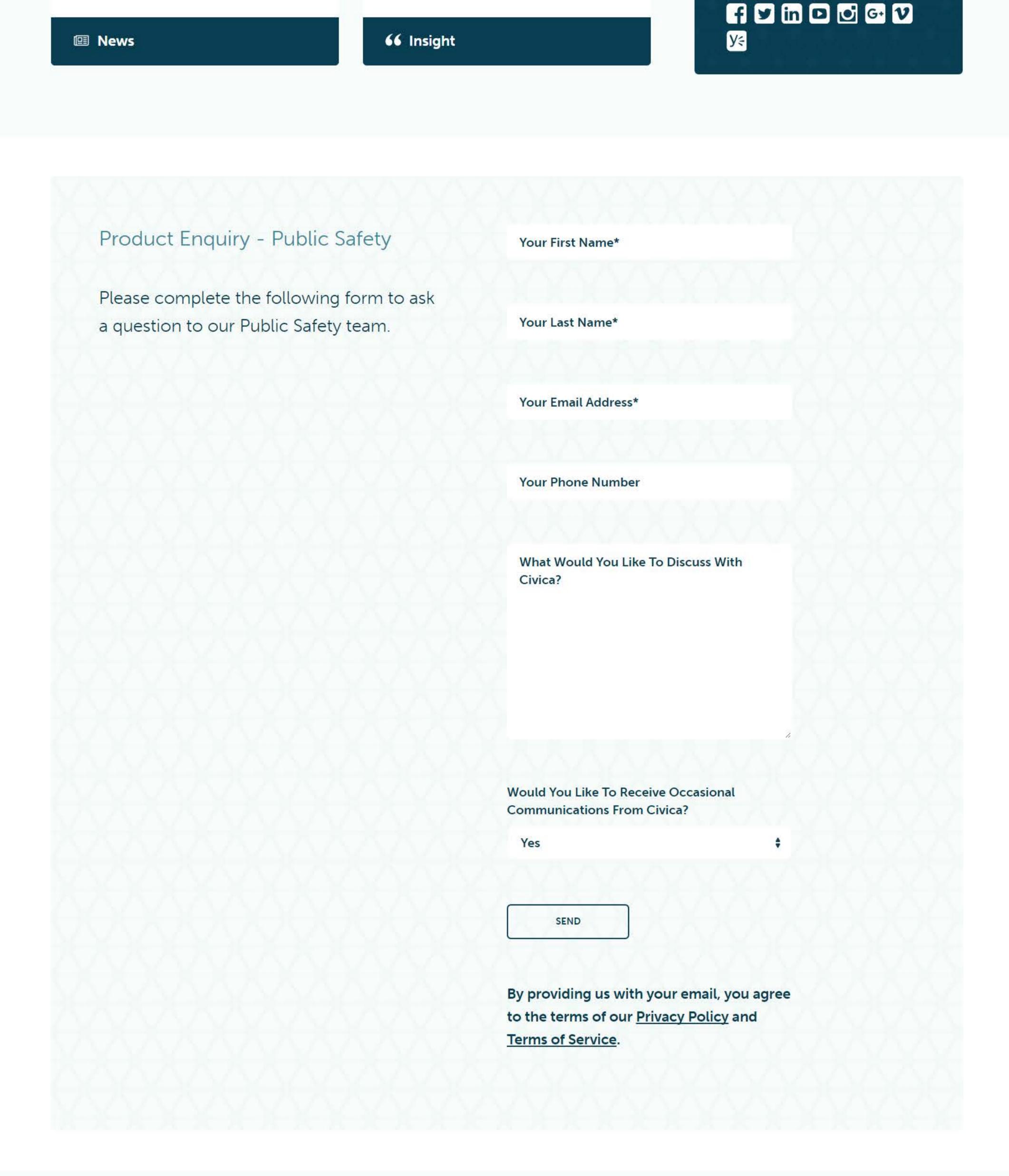
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