

Cx Reg Services Mobile App

Boost service efficiency working online or offline

Agile working at its best. Empower teams to work from any location, even with no signal, to deliver responsive services to citizens and businesses.

Cx Reg Services Mobile allows you to empower your officers to deliver first class services to citizens and businesses.

- Complete forms
- Add attachments including photographs.

Our mobile app is designed to be used on any IOS or Android device, from any location. Being able to use online and offline, it's a trusted companion for users working in the community, supporting customers with their enquiries.

No disruption with offline working

Users will have peace of mind that work will not be lost, even in areas with no mobile signal. It allows users to:

- Receive jobs to your mobile device
- Understand the location of incidents on a map view
- Review alerts prior to visiting a location
- View case notes, history and previous tasks
- Record job outcomes on the mobile device and update the back-office

Endless capability

The mobile app is an integral part of the Cx Framework. It's configurable within the Cx Regulatory Services platform so you can tailor the app to align with your organisational business processes.

It benefits from carefully designed forms for quick data entry and an easy to use interface, tailored for mobile use.

Ultimately, users can access information, regardless of location or signal. Helping your organisation to boost productivity and customer satisfaction.

Why choose Cx Reg Services Mobile App?

- Encourages agile and flexible working
- No disruption to services. Continue working with no mobile signal
- Increase productivity by completing tasks on the go
- Minimise administration. Create new or update jobs while out in the community. Instantly updating Cx
- Boost communications by sending instant updates on actions and progress.

