CIVICA
ideas into action

Coldharbour Residential Care

Reduce costs with an integrated financial and care management system

Civica Coldharbour Residential Care software gives you all the tools you need to automate processes and improve efficiencies and standards. With one integrated system you can focus on delivering quality care.

Helping care providers improve resident occupancy levels, manage rising staff costs and generate accurate billing data. It supports care home staff and allows them to spend more time on the things that matter most.

Saves time

With Residential Care you can quickly process enquiries and manage compliance across homes. Digital admission assessments allow you to improve your bed occupancy levels.

You can easily monitor admissions and discharges, fill vacant beds, check occupancy and accurately compare actual hours worked against budgets for a complete view.

Helps provide safer staffing levels. Monitor your planned and actual roster to evidence understaffing or skill gaps.

Optimises resources

Our software allows you to generate accurate payroll and invoicing. You can also check, limit and optimise staffing agency usage and costs.

On the finance side, it's simple to manage multiple funding contracts, including retrospective billing, accruals and prepayments. As well as, automate invoices, post receipts and chase debts for improved cash flow.

Provides insight

Residential Care can remove spreadsheet use and prevent duplication. It presents precise finance and operational data so you can facilitate service improvements and make cost efficiencies.

Tracks attendance

With integrated biometric 'clocking in' terminals you can safely and accurately record time and attendance, providing cost savings of between 1 and 3%.

1 Helps control staff costs

2 Maximises occupancy levels

3 Improves operational efficiencies.

Over

70%

of the top 20 UK providers use Coldharbour Residential Care

Learn more:

civica.com

Contact email:

healthandcare@civica.co.uk

Wide-ranging services

Coldharbour Residential Care is a flexible solution for the care home market. We're able to cover a range of services including dementia, acute, learning difficulties, extra care, supported living, complex needs and specialist education.

Direct integration

Our software can easily integrate with third party accounting, payroll and HR solutions. Plus, there's also the option to use our care sector CRM module, to help you manage enquiries and referrals.

Customisable reporting

Microsoft Power BI provides the smart tools to help you find and share meaningful insights with data visualisations. It gives everyone at every level the ability to compare trends, analyse costs and revenues, interrogate statistics, view budgets and create accurate forecasts.

Workforce management

Biometric time and attendance delivers secure and accurate monitoring, helping you maximise productivity through self-service features and effectively schedule your workforce for enhanced cost control.

"The new Civica software has given us the help we needed to future-proof the smooth operation of our care homes as we continue to develop. We're delighted the software has given us all the tools to provide a much-improved service to our residents and employees."

David Abas
HR Director
Elizabeth Finn Homes Limited

Learn more:

civica.com

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