

Coldharbour Roster

Maximise your workforce and deliver effective services

Digital technology is seen as a key enabler to combat the challenges in the social care sector and support efficiencies. Rostering solutions reduce administration demands for care managers while supporting an agile workforce to deliver better care.

Why choose Coldharbour Roster?

Using our cloud software, residential, community and hybrid roles can be rostered in one place giving flexibility for care providers working in multiple areas.

Automates rostering

Complete visibility of your staff's availability, provides an holistic view to easily manage any gaps.

Recurring shift patterns and activities are automatically pre-loaded to minimise repetition and cut down on administrative burden.

All compliant shifts are automatically processed so the team manager only sees the records where there's a problem.

Simplifies handovers

Demand schedules can be built, based on each service that every client needs, to manage their individual acuity and get the right care.

Shift handover is seamless with staff easily being able to view what's happened since they were last on shift, giving continuation of care.

Facilitates self-service

Staff can self-serve from their mobile phones on-the-go. From booking extra shifts to arranging holidays, they can manage their time effectively.

Installing our touch-screen time and attendance systems, for secure clocking-in and out, allows working hours to be tracked, pay managed and staff levels optimised.

Unifies data

Our data analytics and intelligence tools, including Power BI, can aid better workforce decision-making for care managers and more transparent sharing with stakeholders.

1 Gives an holistic view of staff availability

2 Clients have better care with seamless handovers ensuring their individual needs are met

3 Keep your workforce happy by enabling staff to manage their own time

Trusted cloud partner to

3,500+

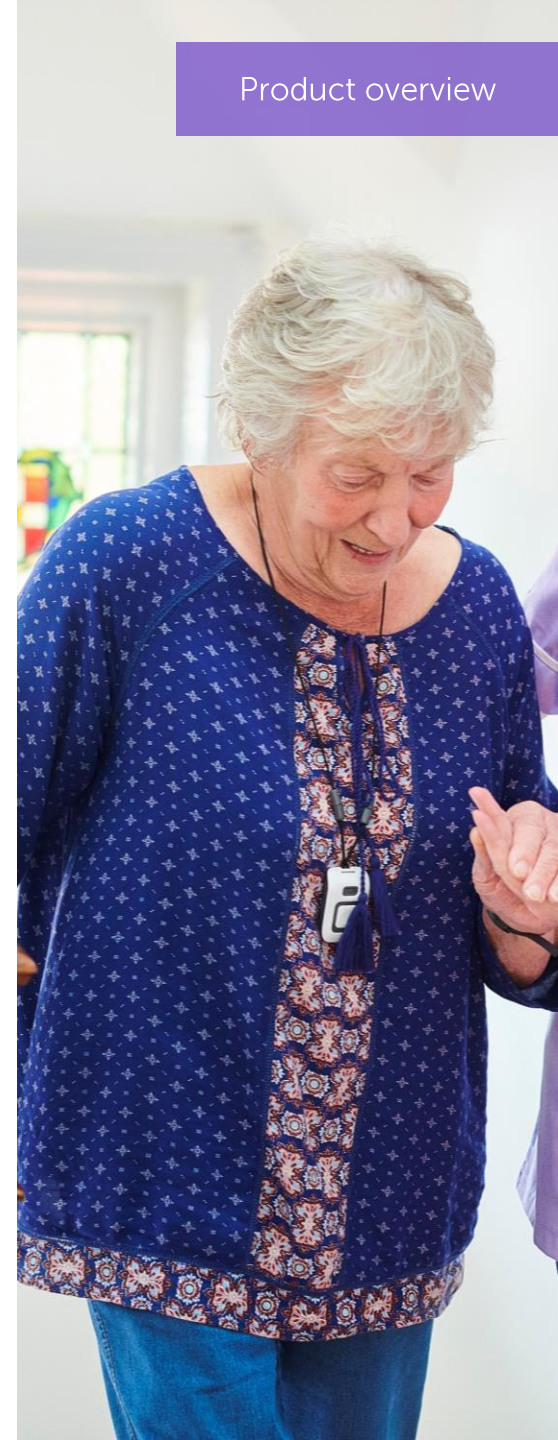
customers around the world

Learn more:

civica.com/coldharbour

Contact email:

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“Beyond technology, cloud is a culture change. For many organisations, this is an opportunity for reworking processes and reframing approaches to work. It’s a unique chance to create a culture shift.”

Harold de Neef,
Group Director – Cloud, Civica

Migrating to Coldharbour cloud software means

Stronger resilience and availability

We proactively maintain and manage Coldharbour Roster in our own environment ensuring guaranteed availability even for home workers. This ensures stronger business continuity and disaster recovery.

Advanced security

With cyber-attacks on the rise every day, we continuously update and patch our software in the background to maintain high levels of security standards.

Better insights

We help you take advantage of BI tools and provide improved reporting and insights by combining data across solutions. This gives managers the information they need to make informed decisions.

Higher productivity

We regularly enhance our software to provide new releases, streamlining support processes. Empowering IT teams to be more productive and free up time to focus on supporting clinicians.

Faster innovation

The cloud provides a quicker way to help you access new innovation faster, leveraging the power of Microsoft Azure.

Key benefits

- Improved security
- Reduced infrastructure investment
- Increased convenience
- Greener delivery
- Improved data analytics
- Opportunity to reengineer processes
- 24/7 availability
- Greater resilience
- Assured agility – access from anywhere on any device
- Rapid scalability to support mergers and acquisitions.

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