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Spydus Library Management

Keeping the library at the heart
of your community



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Libraries are facing stronger competition for engagement than ever before

User expectations around convenience and modern consumer digital experiences are putting increased pressure on libraries around the world.

Staff are challenged to do more with less – to fulfil services and improve the collection, whilst increasing engagement with the community they serve.

Increasingly, libraries are finding it difficult to drive service adoption, borrowing and footfall – the essential metrics that secure funding and enable libraries to continue the work they do. Accurate reporting is essential but takes significant time and diverts valuable human resource from higher value work.

Spydus Library Management was built collaboratively with library professionals to solve the growing challenges facing our libraries.



What is Spydus Library Management?

Spydus Library Management is a complete end-to-end integrated library system that supports individual libraries, groups and consortia.

Combining all core library functions into a single, easy-to-use and highly configurable system, the solution unifies all data, streamlines library operations and empowers advanced discovery of collection and services for users.

Trusted by 8,000+ libraries globally, powering everything from frontline services to strategic reporting.



Why choose Spydus Library Management?



40 years' experience



ISO27001 certified



Trusted by 8,000+ libraries
across the globe



Serving over 31 million
active citizen users

With 40+ years of close collaboration with library professionals, we've developed a deep understanding of the evolving challenges libraries face. We know that every community is unique; that every community requires a different experience from their local library.

Do more with less

Partnering with Civica lets you achieve more with less, thanks to integrated workflows and automation. We help to increase community engagement by improving user and patron experiences, all while demonstrating value through real-time analytics and intuitive reporting.

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The benefits of Library Management



Reduce admin time and costs

Streamline core tasks and automate repetitive processes to reduce manual workload. With a single system replacing multiple tools, library teams can focus more time on patron experiences and less on admin, while councils benefit from lower operational overheads.



Improve collections and services

Manage physical, digital and archival content in one place with flexible tools for acquisitions, cataloguing and discovery. Make better-informed decisions about your collections and deliver services that reflect the needs and interests of your community.



Give citizens more ways to engage

Provide the touch points your users want, whether that's in-person, browser or mobile-based. With intuitive self-service options and event booking tools, Library Management makes it easier for people to connect with your library and find what they want, whenever they want, from wherever they are.



Consortia ready

Effortlessly supports multi-branch and shared catalogue environments, with multi-membership management and enterprise scalability. Keep your libraries working to the same standard, while ensuring your service is familiar for patrons who visit multiple sites.



Best-in-class architecture

Library Management is cloud-native, running on fully managed, robust and resilient infrastructure. This reduces the maintenance burden and enables remote access, helping your libraries become more agile in how they deliver their service.



Integrated modules

Offers end-to-end functionality, covering circulation, acquisitions, cataloguing, patron management, and discovery layer – all accessible through a modern web interface, keeping all your core functions in one, convenient place.



Compliance friendly

Strong accessibility support (e.g., WCAG 2.1 compliance) and GDPR-ready data privacy features. We are highly experienced in ensuring your compliance needs are met at all times.



Provide accurate and timely reports

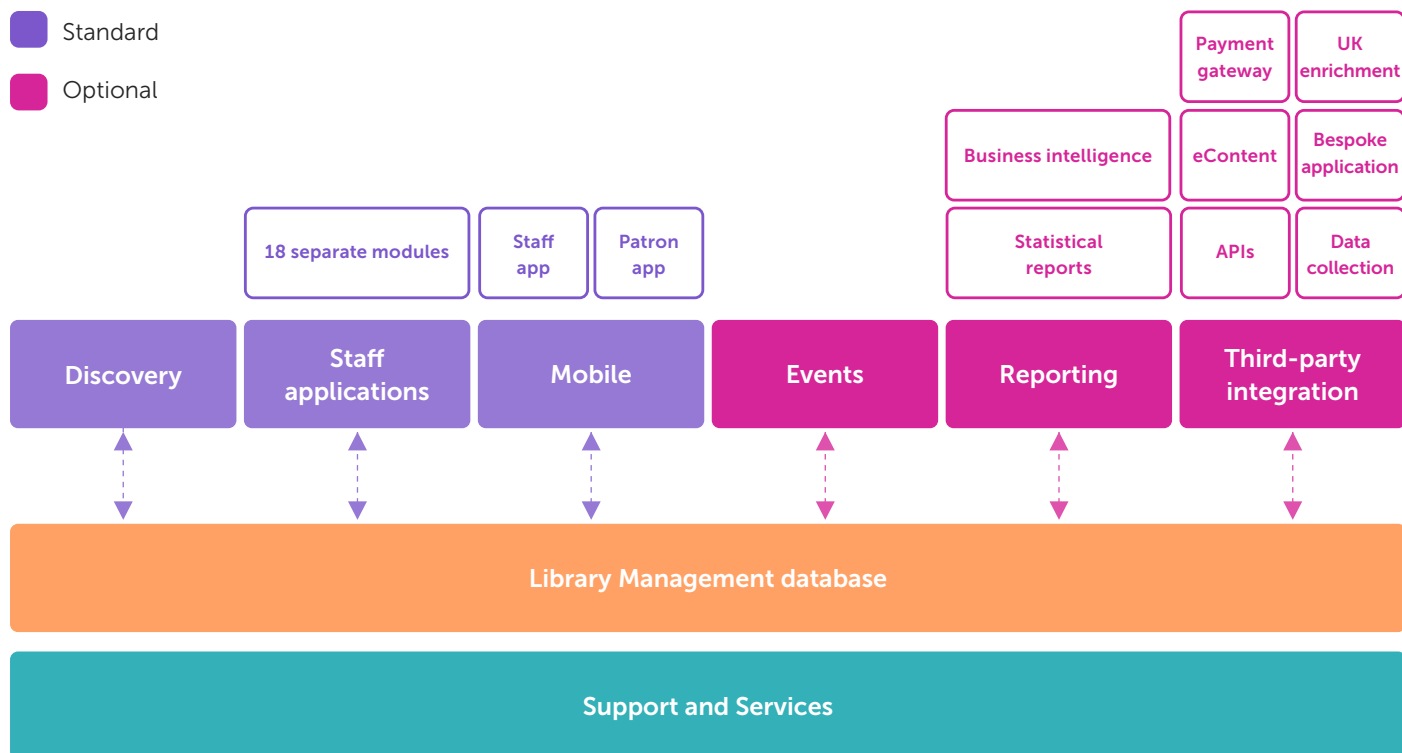
Track usage, performance and engagement with built-in dashboards and templates tailored for local authority and statutory reporting. Help secure funding, demonstrate impact and meet compliance obligations with ease.



Our product

Spydus Library Management is a highly configurable system, designed to meet the needs of any public library or consortium.

Library Management





Discovery

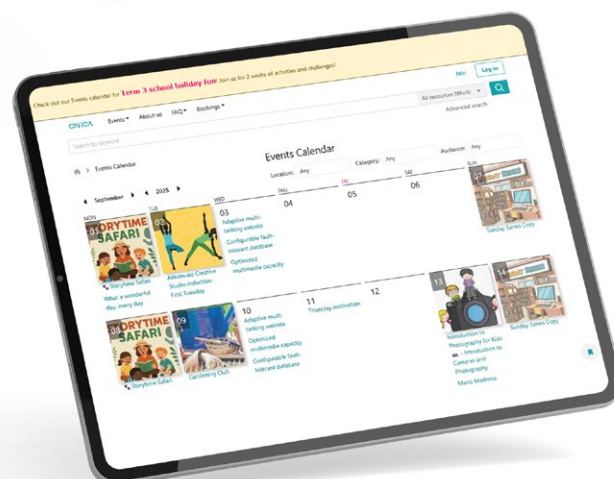
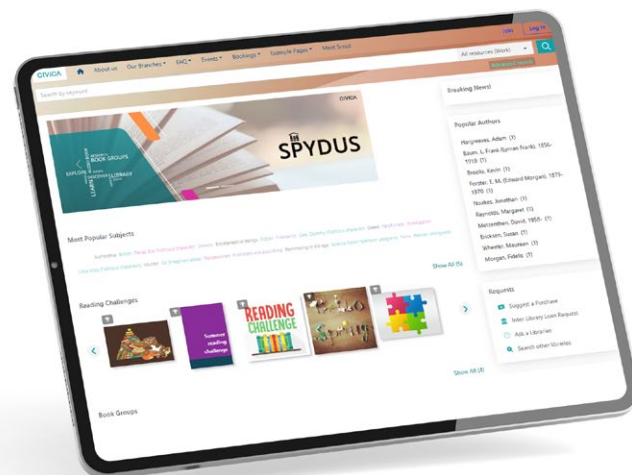
Connecting communities
with their library's offering.
Improving user engagement.

Our Discovery layer is the public gateway to all library resources. It includes OPAC with BIBFRAME, content databases and a full discovery interface.

A single search covers anything a library may offer, such as:

- Books and eBooks
- Audiobooks and multimedia
- Physical collections
- Archives
- Community groups and events
- Library initiatives

Patrons can register, renew, manage reservations, pay charges, view their history and receive personalised recommendations without staff intervention. The interface is mobile-first and fully customisable to match the library's branding, giving users a seamless, familiar experience wherever they connect.



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Staff applications

Streamline your operations;
free up staff for strategic initiatives.

Eighteen modules manage everything from acquisitions and cataloguing to circulation, member services and specialist activities. Staff can work more efficiently with a customisable home dashboard, advanced search via enquiry, and real-time linking between records and processes.

Cataloguing tools are RDA-compliant and handle all resources, including digital assets, with authority control and eVendor integration.

Staff applications include:

Frontline service and enquiries

Home

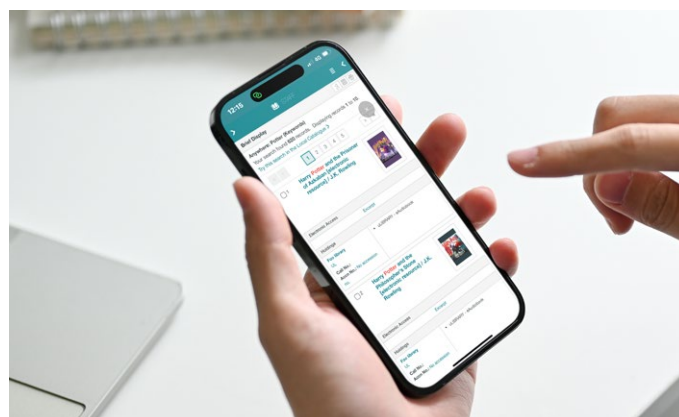
Give staff a clear view of the information that matters most. Personalised dashboards and custom menus reduce admin burden and help staff focus on serving patrons.

Enquiry

With a powerful search and retrieval engine, staff can answer questions quickly across a wide range of access points, speeding up response times and improving satisfaction.

Circulation

Keep daily operations running smoothly, whether you're issuing and returning stock or managing reservations and patron accounts; tasks are simplified to free up staff time.



Offline

Maintain service even when connectivity fails. A light desktop version of circulation tools ensures essential transactions continue without disruption.

PoS

Built-in point-of-sale functionality makes payments simple and secure, integrating with existing hardware (such as cash drawers and EFTPOS machines) to streamline transactions and improve the patron experience.

Community outreach and engagement

Home Services

Bring the library to people who can't visit in person. Staff can manage remote deliveries and tailor item selections to meet individual patron needs.

Bookings

Make spaces and resources easy to access, allowing staff and patrons to reserve rooms, equipment, computers and other facilities with straightforward booking tools.



Book Groups

Encourage community connection. Libraries can support or host reading groups and social clubs, creating more reasons for people to engage. Groups can be administered by library staff or can be community-run.

Reading Challenge

Flexible challenges help to inspire more reading through gamification, helping libraries attract different audiences and boost participation across the community.

Requests

Give patrons a voice in shaping the collection – requests for new items, inter-library loans and enquiries are easy to submit and manage, reducing admin overhead for staff.

Collections, heritage and digital

Cataloguing

Comprehensive cataloguing tools allow your team to manage collections with confidence, ensuring resources are accurate, compliant and discoverable. Provides full-screen editing and real-time indexing.

Archives

Preserve and share local history. The archives module manages both physical and digital materials, following international standards (ISAD(G)) for long-term accessibility.

ERM

The electronic resource management (ERM) means your team can stay on top of digital contracts and library records. It is designed to assist in the management of records for online resources and library-held contracts.

Digital Assets

Make digital resources accessible and secure with a dedicated repository that supports eBooks, journals, images, music, audiobooks and video. Contains optional AI tools to enhance search and management.

Reporting and administration

Reports

Built-in reports turn library activity into insights, providing real-time visibility into operations, helping evidence value and meet compliance needs.

Maintenance

Fully hosted and managed SaaS model reduces IT burden and enables remote access. In addition, simple front-end tools let staff configure policies and settings across the system, making updates quick and low effort.

Acquisition and serials management

Acquisitions

A complete workflow covers ordering, invoicing, budgets and reporting, making procurement more efficient and transparent.

Serials

Simplify complex collections with integrated tools that make managing magazines and journals straightforward, cutting down on manual processes and errors.



Events

Make it easy for library staff to manage, promote and deliver events.

The Events module covers one-off, recurring and online events with integrated ticketing, payment handling, waitlists, attendance tracking and automated communications.

This lets libraries manage and promote all types of events. Libraries can:

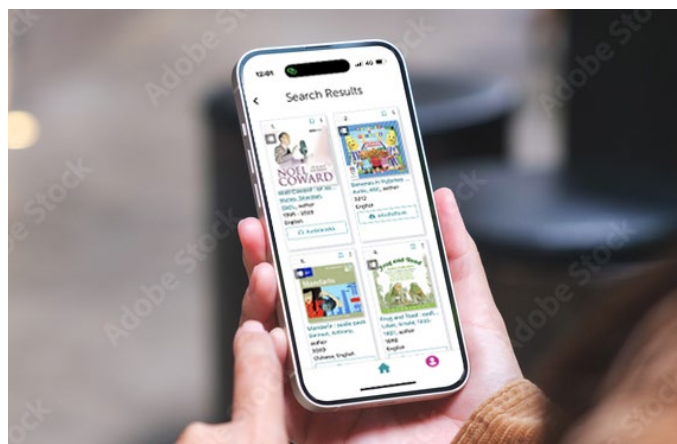
- Manage waiting lists
- Take payments for chargeable events
- Promote events and target audiences using a range of categories
- Provide tickets for events and record attendance either with the tickets or by scanning a user's library card
- Provide a link to a survey following an event
- Email reminders and other notices
- Use social media tools such as Facebook, Twitter and email to promote your events to the community or to specific library borrowers

Mobile

A custom mobile app for patrons, designed to help libraries meet users' digital expectations.

The app can feature library branding to ensure a familiar, tailored experience for all users. Includes in-house development and geo-location. Designed to make the library more convenient to use for patrons, and more efficient to manage for staff.

Available for iOS and Android, the patron app allows users to manage their accounts and interact with the library. It helps libraries meet users' digital expectations and increase adoption in the modern information and entertainment landscape.





Reporting

Gain complete visibility, demonstrate service impact and secure funding.

Unified data brings together all library metrics, from borrowing activity, loans, acquisitions, charges, bookings and collection performance into interactive dashboards, charts and storyboards. Reports are designed for non-technical users and can be scheduled for automatic delivery in PDF, Excel or Word.

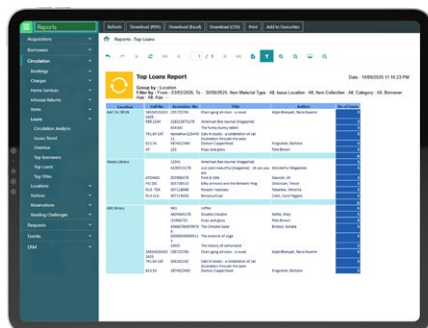
Perfect for demonstrating service impact to funders and stakeholders.

Spydus Library Management's reporting tools are broken into three parts:

Third-party integrations

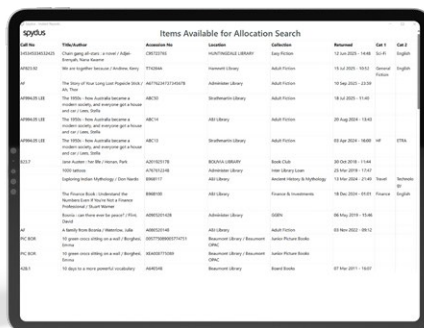
Integrates with existing mission critical software, enabling a smooth transition.

Library Management connects securely with leading eContent providers (such as BorrowBox and Overdrive), LCF APIs, eVendor interfaces, ERM, payment gateways and other platforms. This reduces the need for manual data entry and helps create a seamless digital experience for patrons.



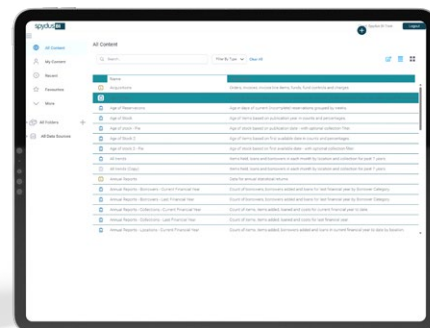
Operational reports

Built into the core system for day-to-day metrics across all modules.



Staff enquiry

Flexible database searches for ad-hoc queries and exports.



BI suite

Advanced business intelligence and collection analytics.



We believe in your mission

Your library services operate in a landscape of rising pressure and growing opportunity. Communities still rely on their local libraries for support and enrichment, but the way they access these services has changed.

Spydus Library Management ensures your users can access libraries in a manner that suits them.

We simplify and strengthen your operation, end-to-end, giving frontline teams the tools they need to work more effectively, helping leaders track performance and reducing reliance on fragmented, high-maintenance legacy systems.

And, because it's cloud-native, it's designed to be accessed by anyone, at any time, all with the latest security and compliance standards built in.

Serving **31M+** users worldwide

Used by **8,000+** library sites

40+ years' experience working with library professionals

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Why Civica?

Civica are global leaders in public sector software. We make software that helps deliver critical services for citizens all around the world. More than 6,000 customers globally across Europe, APAC and North America use our software to support over 100 million people.

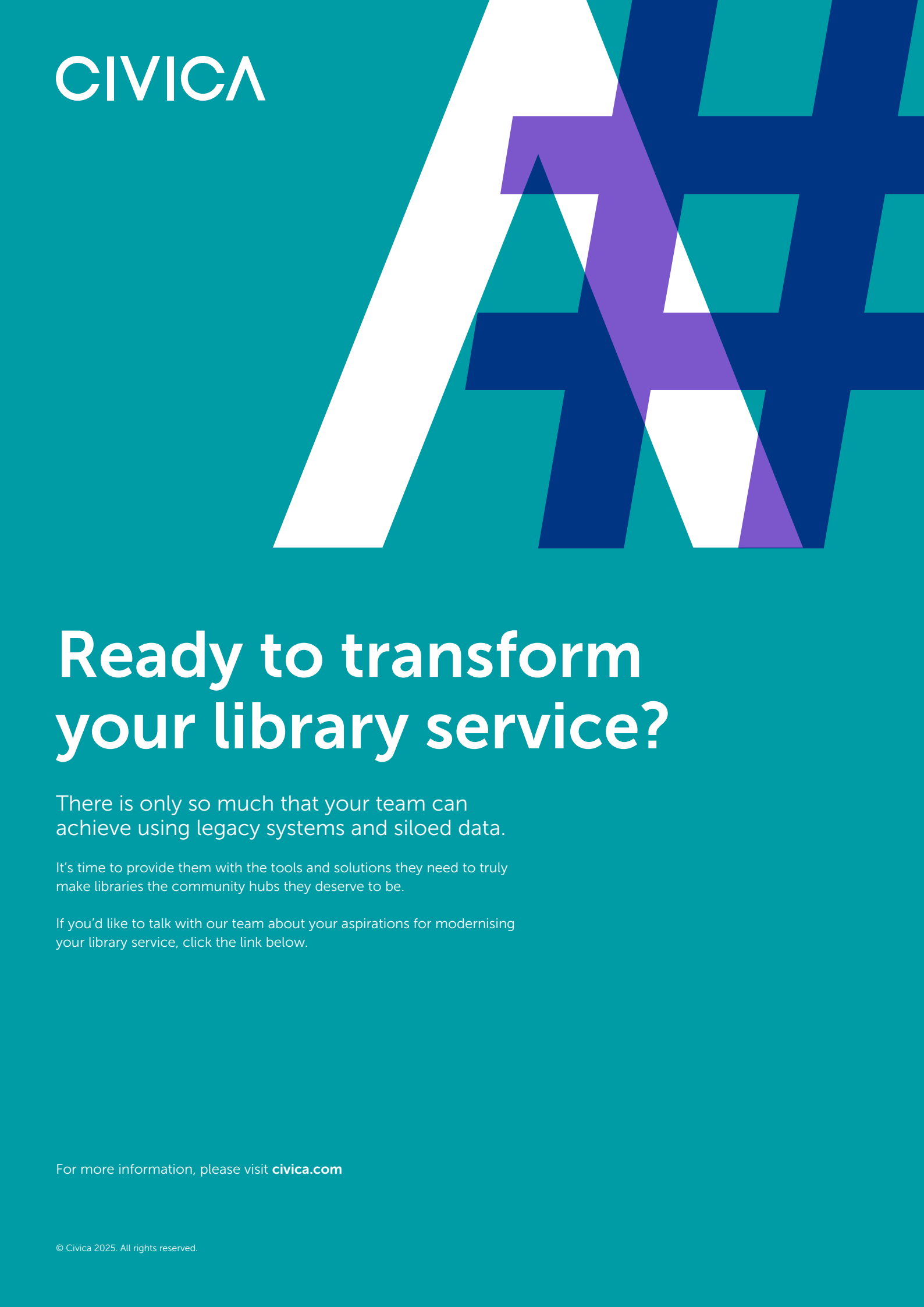
Libraries are expected to compete with modern streaming services and other entertainment media. We provide software that allows you to do exactly that.

20+ years of GovTech experience

100M+ citizens supported globally

2.5M+ public services professionals use Civica software

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Ready to transform your library service?

There is only so much that your team can achieve using legacy systems and siloed data.

It's time to provide them with the tools and solutions they need to truly make libraries the community hubs they deserve to be.

If you'd like to talk with our team about your aspirations for modernising your library service, click the link below.

For more information, please visit civica.com