

# Civica Occupational Health

Helping occupational health providers support wellbeing at work

Civica Occupational Health cloud software transforms the delivery of occupational health services. Our role-based solution incorporates best practice management referral, pre-placement processes and smart procedures, resulting in better insights and performance.

## Available on all platforms

Compatible with any browser, the software has a two-way sync diary supporting exchange, Office 365, iCloud and Google Calendars. Keeping you up to date with real-time notifications. Offering you accessibility from anywhere at any time, via desktop, mobile and tablet.

## Fast to implement

Civica Occupational Health is easy to set up and has faster upgrades, so you are always working on the latest versions. The modern dashboards and intuitive layout speeds up workflow, ensuring efficient services to employees.

## Software integration

Whether it is data you possess, data outside your firewall, or data that you are creating, the software helps protect, move, integrate and unlock a deeper understanding and unmatched intelligence.

## Extremely cost effective

Moving to the cloud drives cost savings and is scalable to suit your business needs.



[Watch our Civica Occupational Health film](#)

- 1 Reduces administrative and clinical overheads
- 2 Improves attendance by lowering DNA rates
- 3 Fast referral triages supports earlier interventions and return to work

30+

years providing occupational health software

Learn more:

[civica.com/occupationalhealth](https://civica.com/occupationalhealth)

Contact email:

[oh@civica.co.uk](mailto:oh@civica.co.uk)



## Management referrals

Interactions between employees, managers and occupational health can be processed anytime. Referrals can be tracked and reviewed to decide the right action.

## Pre-placement

Applicants can complete a health declaration form on any device speeding up the recruitment process. HR have their own specific dashboards and can track progress. They can create new data records and easily review occupational health questionnaires. User-friendly prompts ensure new employees and managers action tasks, capturing quality information to help support UK Data Protection Law and data security requirements.

## Health surveillance

Meeting compliance service level agreements has never been easier. You can manage your health surveillance framework and improve compliance with online recalls automated for relevant health checks.

## Reports and communications

Reporting no longer takes weeks, days, or hours. Civica Occupational Health automates manual tasks providing real-time management information. The KPI reporting dashboards let you drill-down for greater insight.

## Appointment booking

Create, alter, re-book or cancel appointments to help manage your time productively. Automatically sync the software with all major calendars and see all your appointments 24/7.

## Knowledge insights and data analysis

Get a greater level of insight into your data. Intelligent links, filtering and sorting makes data analysis simple. Effortlessly graph search results and combine charts into personalised dashboards.

## UK Data Protection Law and auditing

Track and manage Subject Access Requests in a dedicated dashboard. Staff are automatically informed of any restricted processing. All records can be identified for deletion to help comply with UK Data Protection Law policies. Auditing can be seen at a user record and field level providing accountability of changes made to clinical data.

## Recruitment and Occupational Health Integration

Enhancing applicants experience and reducing time to hire

The integration of Civica Occupational Health and Healthcare Recruitment software significantly reduces time to hire across numerous HR KPI's:

- HR governance - Health Clearance E-form screening can be reduced to take place within 2 days of offer letters being sent
- HR performance - the overall time to complete occupational health checks, i.e. from offer letters being sent to the occupational health check outcome date can also be reduced to within 2 days.

Do you want to improve the efficiency of your health clearance process by over 25%?

[Get in touch](#)

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