



CIVICA

Transforming the way you work

The next
generation in
**end-to-end
housing
management
solutions**

Keystone

Civica
housing
asset
management
solutions

Cx

Civica
housing
management
solutions

Servitor

Civica
housing
repairs
management
solutions

CIVICA

A leading partner in social housing, Civica provides a flexible IT-based platform to help organisations deliver improved tenant services with greater efficiency.



Over 20 years experience in the social housing sector



A proven approach to improving customer service and efficiency



40% of the UK's top 100 housing groups or associations in our client base

“ We recognised that Civica was the right partner to develop future models of working and further improve the services we offer our tenants”.

Lindsay Simons, Director of Corporate Services, South Lakes Housing

Keystone

Civica housing asset management solutions

Keystone is an asset management solution providing comprehensive lifecycle management of all your organisation's property-based assets. Exceptional data management and reporting underpins outstanding planning and financial control for major works with fully integrated compliance tools covering asbestos, servicing and risk assessment.

Cx

Civica housing management solutions

Cx is the industry's first fully web-enabled housing management application, accessible at any time, from any device at any location with an open integration approach. Designed to focus on people as well as property assets, Cx allows housing providers to transform customer service. Cx puts the customer at the centre of the organisations activity, improving the tenant experience.

Servitor

Civica housing repairs management solutions

Servitor is an integrated housing repairs management solution for both client and contractor designed to improve the efficiency of responsive, planned and cyclical works. Servitor incorporates a comprehensive mobile module to increase repair operative productivity.

The next generation in end-to-end housing management solutions



Helping Shelter to support 170,000 homeless people



Supporting over 5 million tenants



Systems to manage 2.5 million properties



Processing over 2 million repairs



Providing asset management solutions to over 130 organisations

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For more information

To speak to a member of the Civica Housing management team call us on **01675 433600** or email **housing@civica.co.uk**

You can also visit us at **www.civica.co.uk/housing**



Cert No. 663
ISO 9001
ISO 14001
OHSAS 18001

