CIVICA
ideas into action

Civica Care Records

Supporting the care delivery process - from initial referral and registration, through assessment, to delivery of an agreed care plan

Patients are becoming more aware of the importance of information in continuity of care and expect clinicians to have medical records available in the consultation. So, care providers are under pressure to improve services supporting health, independence and well-being through multiple agencies.

Why choose Civica Care Records?

Civica Care Records is an Electronic Patient Record (EPR) and case management system used throughout community care settings, child health, mental health, and adult and children's social care.

To personalise care delivery, Civica Care Records contains a powerful development toolkit, so you can fully customise it to meet your needs or create new forms, applications and dashboards to meet changing requirements.

Healthcare providers can use it as an integrated system or with specific settings or services. It incorporates the latest thinking on clinical safety, usability, accessibility and best practice, including relevant NHS Common User Interface (CUI) guidance such as the patient banner.

You can improve your patients' outcome by enabling front-line staff to record and share important information and help them make better decisions.

Key benefits

- Provides integrated health and social care services in a single system

- Supports multi-disciplinary team working

- Reduces potential errors when locating patients & helps manage bed utilisation more effectively

- Integrated care record provides information about a child, parent or sibling

- Active caseload monitoring with prompts/notifications to health and social care professionals

- Improves patient experience with less repetition of medical history and speed of discharge

- Ability to process several Subject Access Requests (SARs) at once

- Interoperates with different types of systems involved in the delivery of health and social care to service users.

Key takeaways

1 Integrates EPR and case management to support decision-making and help improve patient outcomes

2 A single view of a patient's information from referral through to care plan delivery

3 Supports mobile working, giving access to updated patient information anytime, anywhere

Learn more:
civica.com/healthandcare

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