

Digital Services

The Challenges

KNITTING TOGETHER SERVICES

Understanding Complex Problems

High expectations from the user

need to accelerate the pace...

Non inclusive Services

Lack of service availability

low levels of service adoption

BAD DATA!

Technology landscape complexity

The Solution

GDS Alignment

Explore the problem - to understand the Art of the Possible

ASK the Questions

Our 4 step Approach

- Discover
- Prove
- Transform Stage-delivery at scale
- Improve - maturing to go live from Beta

Why? What?

Digital Solutions evolve - creating CONTINUOUS & EVOLVING TRANSFORMATION

FOCUS ON the USER

Agile Delivery

Your Partner for Digital Transformation

time is precious!

Speed of delivery - Streamlined approach

Outcomes

Equality & Diversity in Service Delivery

Joined up Services

Better service - lower cost

A system that's adapted to change

Services are personalised

Clear Direction

Bringing together People, Process, Data & Tech, to deliver high quality, effective & efficient services to, for & with users.

- Discover
- Prove
- Transform

LIVE SERVICE

Continuous Evolution

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