{ Civica Application Transformation Health Check

Kick start your application evolution and drive greater value for your organisation

"Civica's technical teams engaged closely with our business teams and helped us better understand what could be realistically achieved within our available budget.

Pat Delaney
Director of Operations,
Driver & Vehicle Agency

"Every time we make a change or development, Civica carries out a thorough impact assessment. That gives us peace of mind that the necessary testing has been done before anything new is deployed.

James Cross
Weather Information Services
Project Sponsor, National Highways

The pains of legacy technical debt

Digital technology is essential to your organisation. But it's evolving at a rapid pace, and without continued investment it's easy to lag behind.

Applications lose their value over time. What was once cutting-edge can soon age. As organisations evolve, customers' demands and expectations change, and technology becomes obsolete, applications start to have a negative impact.

When systems stop supporting the organisation effectively, they can reduce agility, efficiency, continuity, even profitability, and ultimately become expensive to maintain. They're frustrating for users used to slick modern cloud services. And they introduce risks from security flaws, reputational damage, or compatibility issues.

Revitalise your digital systems

Application Transformation could solve all of these challenges – without the costs and disruption associated with sourcing completely new systems. Improving what you already have helps you get more value from your existing investments.

However, there's no one-size-fits-all solution for modernising. Every organisation has different needs and a different willingness to change.

If you're ready to find out what's possible, a Civica Application Transformation Health Check is your first step in the journey. It's a cost effective, low commitment way to find out what benefits Application Transformation could bring to your organisation.

With little impact on your day-to-day operations, the Health Check helps you create a prioritised plan and gives you vital insights into how you can start to evolve your systems.

The benefits of Application Transformation

You've invested heavily in your systems. It makes sense to extract as much value as possible from them.

Application Transformation can evolve legacy systems, making them fit for today's needs and challenges.
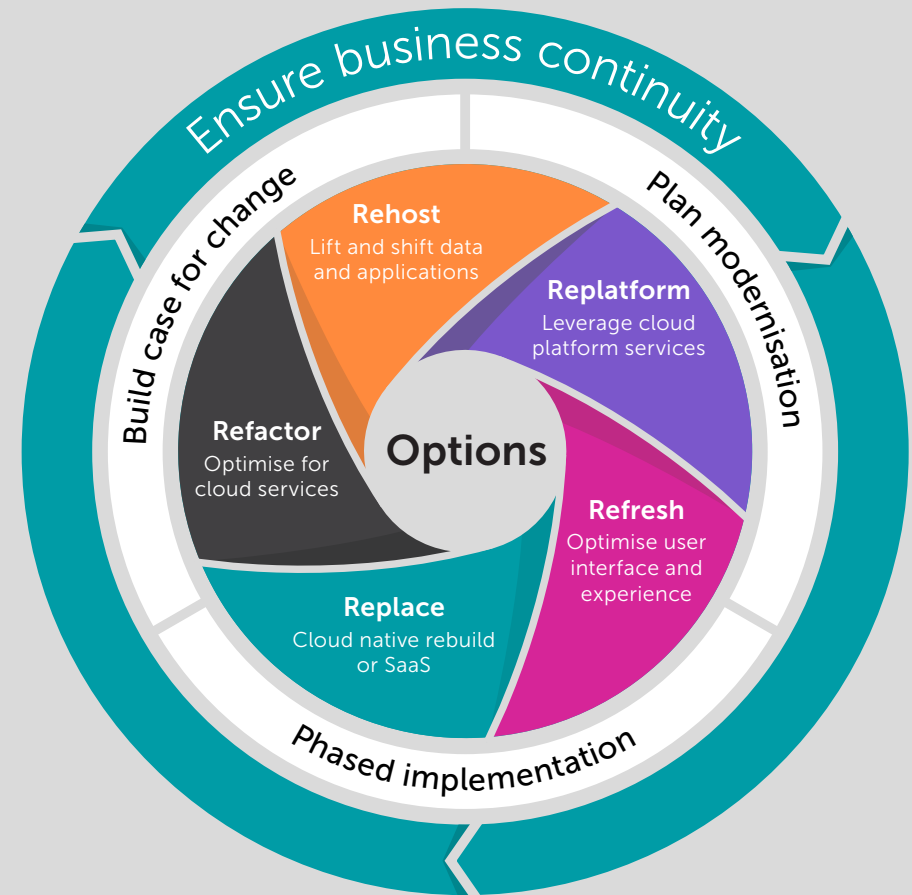
You could:
- ✔ Be more responsive to your users
- ✔ Accelerate innovation
- ✔ Cut costs
- ✔ Reduce redundancy
- ✔ Improve reliability

Transformation takes many forms

Every Application Transformation project is unique.

How critical are the systems? Is there a modern off-the-shelf alternative? What level of workflow automation is needed? There are many questions to ask before it begins to take shape.

Ensure business continuity

Build case for change

Plan modernisation

Rehost
Lift and shift data and applications

Replatform
Leverage cloud platform services

Refactor
Optimise for cloud services

Options

Refresh
Optimise user interface and experience

Replace
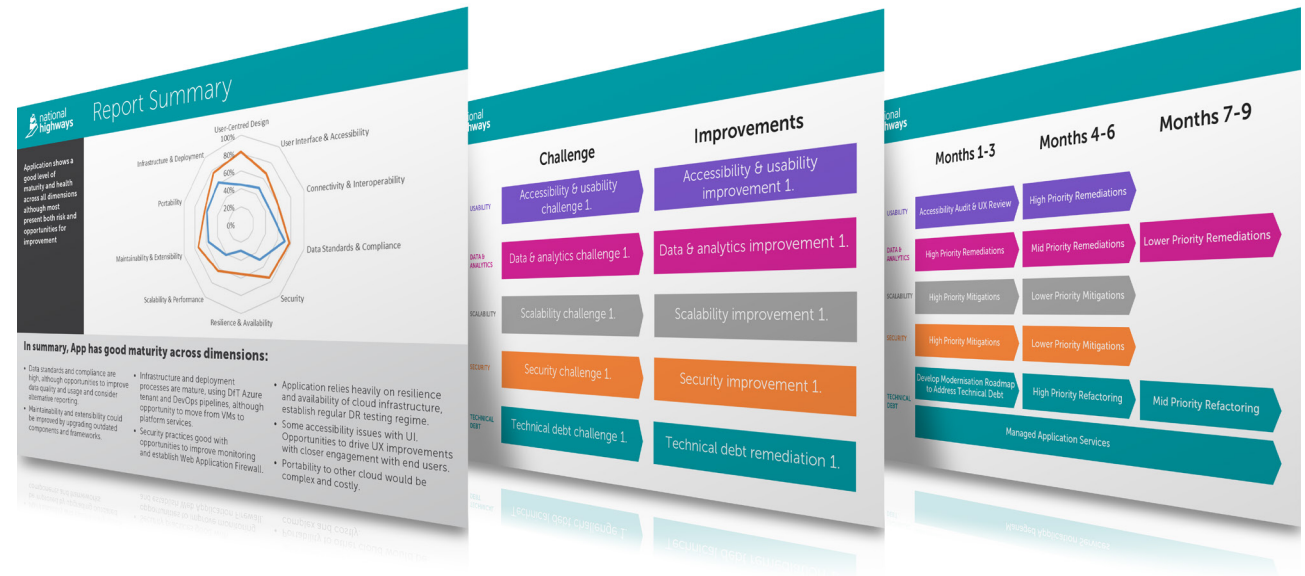Cloud native rebuild or SaaS

Phased implementation

To help break down this process, we've developed the Health Check. A simple first step as we work with you to create a solution that's right for your organisation and its goals.

It all begins with the Civica Application Transformation Health Check

Every transformation project starts with a Health Check, helping you understand if Application Transformation is right for you – and how you can plan ahead for what comes next.

We'll provide high level recommendations so you can decide your next steps. And we'll help you prioritise issues so you can focus on what will bring the most value to your organisation.

For non-critical individual systems, a Health Check could take as little as one week. Where systems are business critical or involve multiple applications, the process will take a little longer. Regardless of the complexity of your modernisation project, the Health Check is a low-cost, low-commitment way to get started.

The Civica Application Transformation process

A Health Check is your opportunity to get to know us, to identify opportunities to evolve your organisation, and to start building your case for a transformation project.
After the Health Check, your Application Transformation journey will have four stages:

① Discover

- Define outcomes
- Check for risks
- Identify options

② Plan

- Define details
- Create a roadmap
- Mitigate risk and maximise value

③ Modernise

- Replace old technology, migrate to cloud, integrate with other systems, improve security
- Improve UX and accessibility
- Add new functionality using modern cloud services

④ Evolve

- Proactively manage applications, continually making improvements
- Refresh modernisation roadmap to avoid future technical debt building
- Monitor usage and adapt the service

Some of our happy clients

Driver & Vehicle Agency

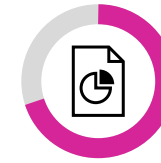Environment Agency

national highways

Department for Transport

Improving road safety with the Collision Reporting and Sharing System (CRaSH)
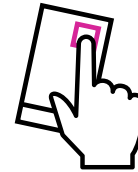
Used by over **50%** of police forces

70% more efficient incident reporting

£200,000 average annual savings per force (according to UK Home Office survey)

Easy to use back-end and mobile app, with less staff training needed

Easy integration with other systems – fully featured API and secure cloud hosting

Why choose Civica?

Public sector experts

We have decades of experience working with government, public bodies, defence, devolved administrations and other public sector organisations. We understand your challenges and what it takes to overcome them.

Responsive team

We're small enough to be nimble yet large enough to make an impact. Your dedicated project team will work in synergy with you to identify change requirements. We'll help you accelerate your time to value.

End-to-end offer

We have the expertise to support your entire modernisation journey, from Health Check through to ongoing support. Our team includes cloud architects, UX designers, integration specialists, data migration consultants and more.

Partnership approach

We developed the Civica Application Transformation Health Check as a simple starting point for your modernisation journey. It's a great opportunity to get to know us and start building the relationships our clients find so valuable.

Contact us to kick start your Health Check

Whether you want to find out if transformation is right for you, or you need some evidence to persuade colleagues, the Health Check is an essential first step.

Contact our Application Transformation experts to get started

Get in touch

civica.com