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Civica Cashless Catering

Cloud Cashless Catering for schools
and Multi-Academy Trusts

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Content

Feeding the future

Your new cashless catering solution

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Many schools and Multi-Academy Trusts across the UK face challenges in delivering nutritious meals on time and within budget. They must balance timely delivery while ensuring compliance, enhancing efficiency, and minimising disruption, costs, and risks.

Budgets are tight, time is finite, and staffing is difficult.

What is Cashless Catering?

A highly available, robust and secure cloud native solution, Cashless Catering is intuitive and user friendly, designed to be easy to use for both staff and students alike, boasting comprehensive features and unparalleled uptime.

Civica are leading the charge, supporting schools in delivering nutritious, compliant and cost-effective meals efficiently

and on-budget, whilst minimising operational costs and reducing food waste.

All on the cloud. All without downtime.

Guarantee lunchtime runs smoothly and on time, every time.

1,500+ schools are using Civica Cashless Catering in the UK.

At lunchtime, you need a cashless catering system that you know will work; you need to know that students will be fed quickly and efficiently; **you need Civica Cashless Catering.**

Why choose Civica Cashless Catering?

Cashless Catering gives staff the time, resources and data they need to ensure every student is fed on time, every time, helping to create the safest and most optimal educational environment possible.

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Key features:

Proactive Monitoring

Proactive monitoring allows us to track the performance of your system, allowing us to pre-emptively troubleshoot issues, preventing downtime. Our Cashless Catering solution is highly resilient, designed to ensure that your lunchtimes go off without a hitch.

Best-in-class user interface

Civica UX designers have worked tirelessly to create a Cashless Catering solution that is perfectly balanced around usability and convenience, providing the best user experience on the market.
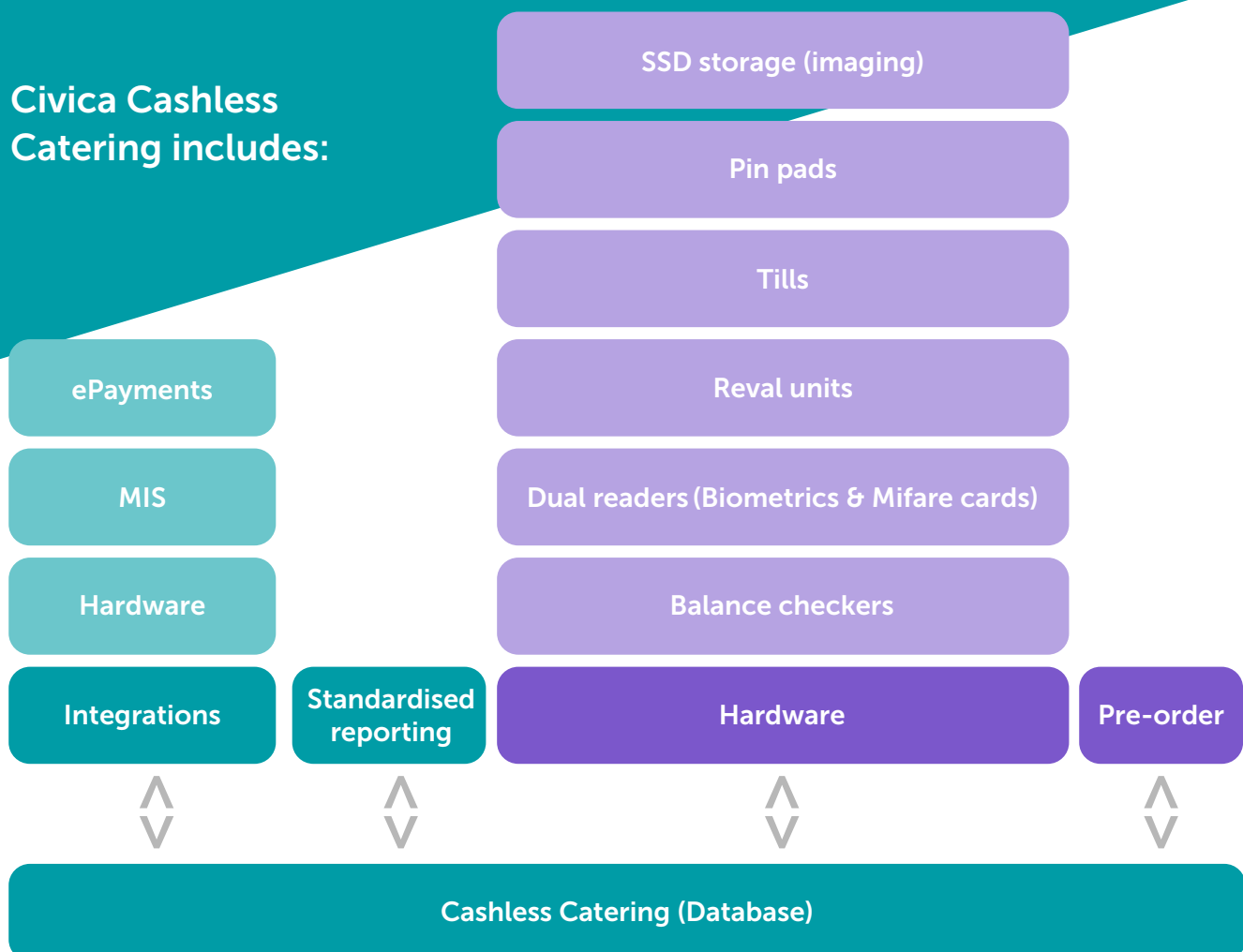
Comprehensive analytics dashboards

For both schools and Multi-Academy Trusts, data is essential. Our dashboards provide unique insights into the uptake of your catering service, allowing you to prioritise menu items, staffing levels and more, helping you iterate on your service and improving the experience for staff and students alike.

Key features

Our highly secure cloud solution allows you to move away from outdated on-site servers and embrace cloud technology, cutting out maintenance costs and freeing up hundreds of crucial hours for your staff.

Civica Cashless Catering includes:

SSD storage (imaging)

Pin pads

Tills

Reval units

Dual readers (Biometrics & Mifare cards)

Balance checkers

ePayments	
MIS	
Hardware	
Integrations	Standardised reporting	Hardware	Pre-order

Cashless Catering (Database)

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Key benefits:

Speed-up the queue

Cashless Catering enables pupils and staff to purchase school meals without needing cash. Online pre-ordering is fast and efficient when using any web-enabled device.

Hardware agnostic

Our software can integrate with any of your existing cashless hardware or can be factored into a full implementation. We offer touch screens, POSAnywhere tablets and chip and PIN, too.

Lower costs

Secure cloud hosting means faster implementation, improved data security and a lower total cost of ownership. Eliminate the need for local server infrastructure, onsite maintenance and upgrades.

Protect from allergens/ dietary restrictions

We integrate with your MIS, using student information to mitigate the risks of students purchasing restricted dietary items, be that allergens or other restrictions, keeping pupils safe and your school compliant.

Meet sustainability goals

Having a comprehensive cashless catering system helps you better understand your students' food consumption habits, meaning you can dramatically reduce food waste, buying only what you need.

Convenient for parents

Choose our digital payments option or integrate with your existing provider, so parents and guardians can make online payments and keep track of menu choices.

Easier integration

Cloud means easier and more straightforward integration. We integrate with more MIS, online payment and kitchen management solutions than any other cashless catering provider.

Increase adoption

With improved staff and student engagement and a convenient 'grab & go' service, schools can better compete with off-site options and benefit from increased use of their catering service. Staff have a much easier time managing menus and serving students.

Support healthier choices

Promote meal deals and key food categories, such as fruit and vegetables, making it easy and appealing for students to choose healthier options.

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Better visibility

Enjoy a shared view of data across multiple departments/schools. This means faster visibility of requirements for caterers. It also provides real time data on take-up, FSM and UIFSM for centralised teams.

Simpler centralisation

An operation-wide cloud-based cashless system facilitates sharing best practice, the analysis of trends and a top-down approach to managing your provision, whether that's across teams or across a trust.

Boost financial stability

Cashless Catering provides schools with a centralised, accurate picture of spend, waste, debt and revenue across the board, allowing for more effective financial governance.

Accurate management of free school meals

Cashless Catering makes it easier than ever to protect the confidentiality of students using the scheme, while ensuring that they have easy access to the food they need to thrive. Your school or Trust will benefit from real-time data on take-up and delivery of free school meals, making it easier to manage.

Cut down on admin time

Spend less time on catering admin at both school and trust level. Civica Cashless Catering automates many labour-intensive tasks, freeing up hours of time for your staff every month.

Improved compliance and risk management

Cashless Catering supports compliance across your operation, ensuring adherence to Natasha's Law, food safety and hygiene standards, GDPR and data security standards (ISO 27001).

Support and Services tiering

Tiered options around Support and Services make it easy for schools and trusts to choose the right level for their organisation.

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Civica Cashless Catering for Multi-Academy Trusts

Despite financial constraints, rising poverty, and a rapidly evolving free school meal landscape, every Multi-Academy Trust (MAT) is committed to maximising student wellbeing and helping to support learning outcomes.

Beyond the core advantages of Cashless Catering, MATs experience additional benefits across their schools:

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Reduce costs and waste with a more efficient, streamlined approach.

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Gain centralised oversight with a unified database for managing lunchtimes across all schools.

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Customisable solution to meet the distinct needs of each school's unique demographics.

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Empower your MAT with a smarter, more flexible approach to school meals.

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Core payment functionality

Students can pay in the way that's most convenient for them, whether that's via Mifare cards, pin numbers or biometrics.

Biometrics

At Civica, we offer fingerprint biometrics. We choose not to offer facial recognition. Why?

Because children's faces change regularly, which can lead to functionality issues as each child grows.

Fingerprints are far more functional, secure and compliant — it is the obvious choice. Not only this, we avoid the unnecessary risk involved in storing the visual identities of children as data

POS Anywhere

Take payments anywhere with a flexible, mobile point-of-sale solution—improving convenience and reducing queues.

Full hardware integration

Cashless Catering is fully hardware agnostic — we will integrate with any existing hardware, or can support you in sourcing quality hardware for your school(s).

Highly secure cloud servers

Our onboarding support can cover a full transition from on-site servers to our high-security cloud servers. That's one less point of failure for you, and one less thing to maintain!

Software integrations

From your MIS to your Epayment system, Cashless Catering will fully integrate with any of your existing software, ensuring a seamless transition.

Centralised reporting

A number of standardised reports are available to help schools track key metrics and make decisions based on accurate information faster.

Offline capabilities

Even in times of downtime, Civica Cashless Catering still functions, meaning that you can rest easy at night knowing that lunchtime is sorted.

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Why Civica?

Civica are global leaders in public sector software. We make software that helps deliver critical services for citizens all around the world.

Schools are being asked to "Do more with less". It's a constant no matter where you look. We design smart, cloud-based solutions that allow you to do exactly that.

We have been leaders in innovation for over **20 years.**

Over 6,000 international customers use our software to support over 100 million people.

Over **130 million school meals** are processed through Civica every year.

7,000 schools, colleges and libraries trust Civica software.

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Easy for schools. Easy for students.
Civica Cashless Catering – the easy choice.

We understand that changing a system as critical as your catering software can be daunting. It's not a small decision, and we respect that.

If you'd like to find out how much easier it could be for your school or trust click the link below.

Talk to our experts